## Improving Police Performance in Rajasthan, India: Experimental Evidence on Incentives, Managerial Autonomy and Training

By Abhijit Banerjee and Raghabendra Chattopadhyay and Esther Duflo and Daniel Keniston and Nina Singh

Online Appendix

TABLE A1—ATTRIT	ION IN THE	Police	SURVEY
-----------------	------------	--------	--------

No transfer	0.348	[0.277, 0.418]
Duty rotation, weekly off	0.397	[0.315, 0.478]
Community observer	0.290	[0.202, 0.377]
All interventions	0.396	[0.326, 0.465]
Control	0.457	[0.382, 0.532]
Percentage staff trained	-0.0244	[-0.109, 0.0598]
Observations	1556	

95% confidence intervals in brackets

	(1) Endline	(2) Endline	(3) Station FE	(4) Station FE
	only	only		
All interventions	$\begin{array}{c} 0.00213 \\ (0.00880) \end{array}$	$0.00336 \\ (0.00825)$	$\begin{array}{c} 0.00131 \\ (0.0102) \end{array}$	-0.00155 (0.0105)
No transfer	$0.0133 \\ (0.00849)$	$0.0118 \\ (0.00810)$	$\begin{array}{c} 0.00776 \ (0.0119) \end{array}$	$\begin{array}{c} 0.00721 \ (0.0121) \end{array}$
Duty rotation, weekly off	$0.0141 \\ (0.00980)$	$0.0131 \\ (0.00968)$	$\begin{array}{c} 0.0124 \\ (0.0127) \end{array}$	$0.00840 \\ (0.0142)$
Community observer	-0.00218 (0.00924)	-0.00192 (0.00906)	$\begin{array}{c} 0.000459 \\ (0.00945) \end{array}$	-0.00151 (0.0103)
Percentage staff trained	$0.0105 \\ (0.00847)$	$0.00990 \\ (0.00855)$	$\begin{array}{c} 0.0156 \ (0.0119) \end{array}$	$0.0139 \\ (0.0127)$
In study	-0.0124 (0.00990)	-0.0119 (0.00975)		
$\begin{array}{c} \text{Observations} \\ R^2 \end{array}$	$15594 \\ 0.021$	$15550 \\ 0.028$	$22771 \\ 0.001$	$21900 \\ 0.008$
District FE	Yes	Yes	No	No
Station FE	No	No	Yes	Yes
Victim characteristic				
controls	No	Yes	No	Yes
Baseline/control mean	0.0824	0.0823	0.0776	0.0786
2 abound, control moun	0.0021	0.0010	0.0110	0.0100

TABLE A2—PROGRAM EFFECTS ON CRIME

Standard errors in parentheses clustered by police station. \* p < 0.10, \*\* p < 0.05, \*\*\* p < 0.01 All tables report results of the linear probability regression on an indicator variable equal to one if the respondent was a victim of a crime.

Victim characteristics are as defined in the notes to Table 9.

	(1)	(2)
	Endline	Station FE
All interventions	0.0205	0.0746
An interventions	(0.0203)	(0.0740)
N	0.0107	0.110
No transfer	(0.0107)	(0.0736)
-	(0.0301)	(0.0150)
Duty rotation,	0.00924	0.0836
weekly оп	(0.0373)	(0.0837)
Community observer	-0.0503	0.0413
	(0.0322)	(0.0915)
In study	0.0697	
	(0.0522)	
Percentage staff	-0.0897	-0.0436
trained	(0.0324)	(0.0450)
Prior decoy visits	-0.0104	-0.0133
·	(0.0123)	(0.0144)
Observations	1567	2062
$R^2$	0.252	0.245
District FE	Yes	Yes
Station FE	No	Yes
Crime and victim controls	Yes	Yes
Date of crime controls	Yes	Yes
Baseline/control mean	0.271	0.277

TABLE A3—PROGRAM EFFECTS ON POLICE AWARENESS OF VICTIMS' CRIMES

Standard errors in parentheses clustered by police station. All columns report linear probability regressions on an indicator for whether the victim reported non-missing data on satisfaction with the police. Victim characteristics: age and gender of the respondent, education and dummies for the occupation of the head of household, indicators for caste or Muslim religion, and indicators for motorcycle ownership. Date of crime controls include dummies for month of crime.

	(1) District	(2) District	(3) District	(4) District
	FE	FE	FE	FE
All interventions	-0.399 (0.262)	$0.126 \\ (0.573)$		
No transfer	-0.307 (0.214)	$0.444 \\ (0.434)$		
Duty rotation, weekly off	-0.458 (0.233)	$0.0451 \\ (0.429)$		
Community observer	-0.532 (0.311)	$\begin{array}{c} 0.149 \\ (0.668) \end{array}$		
Percentage staff trained	$0.217 \\ (0.207)$	-0.249 (0.464)		
Prior decoy visits	$0.160 \\ (0.103)$	$\begin{array}{c} 0.192 \\ (0.164) \end{array}$	$0.179 \\ (0.0983)$	$\begin{array}{c} 0.226 \ (0.153) \end{array}$
In study	-1.022 (0.693)	-1.911 (0.989)	-1.201 (0.590)	-1.453 (1.002)
Observations $B^2$	$62 \\ 0.478$	$62 \\ 0.714$	62 0 398	$62 \\ 0.651$
District FE	Ves	Ves	Ves	Ves
Crime and victim controls	No	Yes	No	Yes
Date of crime controls	Yes	Yes	Yes	Yes
Baseline/control mean	0.214	0.214	0.214	0.214

TABLE A4—DECOY INTERVENTION EFFECTS ON VICTIM SATISFACTION

Standard errors in parentheses clustered by police station. The outcome variable in all columns is an indicator equal to 1 if the crime victim reports being satisified or very satisfied with the police handling of the case. Sample limited to males aged 20-60 who reported crimes of theft, burglary, or sexual harassment to the police themselves. Victim characteristics: age and gender of the respondent, education and dummies for the occupation of the head of household, indicators for caste or Muslim religion, and indicators for motorcycle ownership. All regressions include controls for the crime rate in 2005 and whether the station is urban or rural. Date of crime controls include dummies for month of crime.

	(1) Order of decoy visits	(2) Order of decoy visits	(3) Order of decoy visits	(4) Order of decoy visits
Crime in 2005	-0.0120 (0.0108)			-0.0130 (0.0127)
Number of staff in 2006	-0.140 (0.161)			-0.101 (0.169)
Urban	-0.624 (3.581)			-1.253 (3.652)
Semi-urban	-0.367 (3.652)			-0.273 (3.516)
Extremely polite on first visit		$\begin{array}{c} 0.931 \\ (2.776) \end{array}$		-0.142 (2.801)
Registered case on first visit		$0.717 \\ (2.098)$		$1.061 \\ (2.078)$
All interventions			-1.462 (3.107)	-1.647 (3.103)
Duty rotation, weekly off			-7.967 (3.372)	-7.958 $(3.389)$
Community observer			-2.928 (3.039)	-2.743 $(3.056)$
No transfer			-1.934 (2.979)	-1.635 (2.978)
Percentage staff trained			-3.185 (2.770)	-2.108 (2.909)
Observations	788	788	788	788
<i>R</i> <sup>2</sup> District FE	0.666 Yes	0.665 Yes	0.667 Yes	0.667 Ves
Month FE	Yes	Yes	Yes	Yes

TABLE A5—DECOY ROLL-OUT BALANCE CHECK

Standard errors in parentheses clustered by police station. The outcome variable is the order in which police stations were visited by decoy surveyors within each round of surprise visits to police stations by surveyors. All regressions include a control for the 5th round in which fewer stations were visited due to resource constraints.

	(1)	(2)	(3)
	Case	Police were	Police
	registered	very polite	Suspected
			Decoy
Police Suspected	0.0856	0.0801	
Decoy	(0.047)	(0.034)	
Number of decoy	0.229	0.116	-0.00270
visits	(0.088)	(0.051)	(0.075)
Surveyor's decoy	0.0241	0.0143	-0.00239
visits/10	(0.014)	(0.011)	(0.011)
Observations	788	788	788
$R^2$	0.140	0.085	0.016
Station FE	Yes	Yes	Yes
Month FE	Yes	Yes	Yes
Mean with no suspicion	0.519	0.0943	0.193

TABLE A6—POLICE SUSPICION OF DECOY SURVEYORS

Standard errors in parentheses clustered by police station. All columns report estimates of the linear probability model on the outcome of the surveyors' visits to police stations to attempt to register a case. In column 1 the outcome is an indicator equal to 1 if the police were willing to register a case based on the surveyor's complaint. In column 2 the outcome is equal to 1 if the surveyor perceived the police as very polite. In column 3 the outcome is equal to 1 if the surveyor thought police were somewhat or very suspicious that he was a decoy. All regressions include indicator variables for the crime story that the decoy surveyor attempted to report and the month of the intervention.

	Case registered		Polie	ce were very polite
	(1)	(2)	(3)	(4)
Percentage staff trained	0.0803 (0.064)	0.219 (0.115)	0.0855 (0.041)	$0.194 \\ (0.087)$
Recent decoy visits in 60 kms.	-0.0202 (0.008)	-0.0136 (0.011)	-0.00497 (0.007)	-0.0161 (0.009)
Recent decoy visits in district	$0.00990 \\ (0.006)$	$\begin{array}{c} 0.00329 \\ (0.009) \end{array}$	$\begin{array}{c} 0.00363 \\ (0.005) \end{array}$	$0.0124 \\ (0.007)$
Number of decoy visits	$0.209 \\ (0.067)$	$0.210 \\ (0.088)$	$\begin{array}{c} 0.0837 \ (0.045) \end{array}$	$0.118 \\ (0.049)$
Observations $R^2$	$788 \\ 0.189$	788 0.148	788 0.120	788 0 121
District FE	Yes	No	Yes	No
Station FE	No	Yes	No	Yes
Controls for police suspicions	Yes	Yes	Yes	Yes
Control mean at first decoy visit	0.480	0.480	0.200	0.200

TABLE A7—DECOY SURVEY GEOGRAPHIC SPILLOVERS

Standard errors in parentheses clustered by police station. All columns report estimates of the linear probability model on the outcome of the surveyors' visits to police stations to attempt to register a case. In columns 1 and 2 the outcome is an indicator equal to 1 if the police were willing to register a case based on the surveyor's complaint. In columns 3 and 4 the outcome is equal to 1 if the surveyor perceived the police as very polite. Recent decoy visits denote visits completed in the last 3 days, regardless of outcome. All regressions include controls for the month, the number of visits previously performed by the surveyor, the crime story used, and whether the surveyor thought police were somewhat or very suspicious that he was a decoy.

	(1) Community observer attendance	(2) Day off in last week	(3) Knows next duty	(4) Fraction staff transfered	(5) Fraction staff transfered
District chief from state cadre	$\begin{array}{c} 0.0932 \\ (0.169) \end{array}$	$\begin{array}{c} 0.159 \\ (0.123) \end{array}$	-0.110 (0.171)		$0.138 \\ (0.0602)$
Station chief has Inspector rank	-0.0188 (0.0373)	-0.0374 (0.0934)	-0.107 (0.104)	$\begin{array}{c} 0.00271 \ (0.0498) \end{array}$	-0.0771 (0.0520)
Number of staff in 2006	$0.00227 \\ (0.00195)$	$0.00460 \\ (0.00474)$	$0.000195 \\ (0.00508)$	$0.00195 \\ (0.00216)$	0.00212 (0.00237)
Log police station area pop.	$0.0168 \\ (0.0323)$	$0.0141 \\ (0.0576)$	-0.00211 (0.110)	$0.0154 \\ (0.0250)$	-0.0321 (0.0307)
Urban	-0.0674 (0.0417)	$egin{array}{c} 0.0313 \ (0.0899) \end{array}$	-0.0953 $(0.0959)$	-0.0560 (0.0432)	-0.0239 (0.0437)
Semi-Urban	$\begin{array}{c} 0.0315 \ (0.0476) \end{array}$	-0.0865 (0.0812)	-0.203 (0.0965)	$\begin{array}{c} 0.0416 \ (0.0310) \end{array}$	$0.0290 \\ (0.0377)$
Crime in $2005 (100s)$	-0.0621 (0.0164)	$\begin{array}{c} 0.0111 \\ (0.0293) \end{array}$	$\begin{array}{c} 0.0562 \ (0.0387) \end{array}$	-0.00753 (0.0211)	$0.0383 \\ (0.0227)$
Months elapsed between staff rosters				0.0261 (0.0138)	-0.0576 (0.0131)
Observations $\mathbb{R}^2$	$\begin{array}{c} 274 \\ 0.112 \end{array}$	$\begin{array}{c} 540 \\ 0.085 \end{array}$	$\begin{array}{c} 540 \\ 0.096 \end{array}$	$\begin{array}{c} 120 \\ 0.558 \end{array}$	$\begin{array}{c} 120\\ 0.268\end{array}$
District FE	Yes	Yes	Yes	Yes	No
Month FE	Yes	Yes	Yes	No	No
Mean of outcome	0.0949	0.348	0.494	0.203	0.203

TABLE A8—CORRELATES OF IMPLEMENTATION PERFORMANCE

Standard errors in parentheses clustered by police station. Observations in each column are limited to the police stations in which the relevant interventions were supposed to have been implemented. The outcome in column 1 is based upon the reports of surveyors making surprise visits to police stations. Outcomes in columns 2 and 3 are based upon interviews with 2 constables during these random checks. Columns 4 and 5 are based upon comparisons of staff rosters before and after the project. In columns 4 and 5 we redefine the district police chief cadre variable to be the fraction of the period between the receipt of the initial and final staff rosters during which state-level police officers were leading the district.

	(1)
	/parbox[t].15 m/centering Open-ended poin
All interventions	0.0280 (0.047)
No transfer	$0.0106 \\ (0.050)$
Duty rotation, weekly off	$0.00387 \\ (0.052)$
Community observer	$0.0419 \\ (0.056)$
Percentage staff	0.00716
trained	(0.044)
Observations	7343
$R^2$	0.002
Station FE	Yes
Ctrls for HH chars., // victim/arrested, // opinion source	No
Baseline/control mean	0.853

Table A9—Program Effects on Fear of Police /LabelFearTable

Standard errors in parentheses clustered by police station.

Control variable details listed in notes of Table 6