



Committee on Economic Statistics

Federal Data Collection Comment Opportunity for AEA Members

**2018-21 Occupational Requirements Survey**

**U.S. Bureau of Labor Statistics**

Comments Due February 26, 2018

The Bureau of Labor Statistics plans to ask OMB to approve the [Occupational Requirements Survey](#) (ORS) for 2018-21, its second production wave. The ORS is commissioned by the Social Security Administration, which will use the results to update occupational requirements for administering the Social Security Disability Insurance (SSDI) and Supplemental Security Income (SSI) programs. BLS will use ORS data for detailed analyses and expansion of occupational data from several BLS programs, including the National Compensation Survey, the Occupational Employment Statistics program, and the Occupational Safety and Health Statistics programs.

BLS began the initial three-year ORS production wave in FY2015. The new production wave will begin in September 2018. Based on prior experience and subsequent testing, BLS is proposing to revise the data collection methodology and several aspects of the existing survey instrument.

The annual number of ORS respondents be 11,000 in FY2019-20. The sampling design for the five-year sample will be a two-stage stratified random sample of establishments and occupations within selected establishments.

AEA members are encouraged to:

- provide opinions on the value of the ORS for economic research;
- comment on the data collection instruments and methods; and
- suggest changes that would enhance data quality, value, and accessibility and lower respondent burden and federal cost.

*Federal Register* notice: [December 27, 2017](#) (includes instructions for submitting comments)

- Draft ORS Supporting Statement (attached) -- describes needs, uses, plans, methods, sample, and costs
  - Due date for comments: February 26, 2018
  - More information: Kristen A. Monaco, Associate Commissioner, Office of Compensation and Working Conditions, BLS, [Monaco.Kristen@bls.gov](mailto:Monaco.Kristen@bls.gov)
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### Information on Information Collection Request (ICR) Process:

- By law, each data collection carried out by a federal agency must be cleared by OMB. Through this *Federal Register* notice, BLS is announcing that it intends to submit a request to OMB for clearance to conduct a revised ORS for 2018-21 and offers the public a 60-day opportunity to submit comments.
- After the close of the 60-day comment period, BLS will prepare and submit its request to OMB. That request will summarize and respond to each of the public comments it received.

### Guidance to AEA Members on Preparing Comments:

- Can comment on any aspect of the proposed data collection. Possible topics, for instance, include needs, uses, methodology, design, cost, schedule, and consultation with data users.
- May frame comments on specific topics in any way, such as:
  - assessments – identifying what you do and do not like and support
  - suggestions – for how BLS might proceed in this or future collections
  - requests – for example, for a change in the design of the survey instrument, to be consulted in the future, to carry out research on an alternative approach
  - observations – for example, implications of the sample size for statistical reliability
- May propose that OMB incorporate a request in its “terms of clearance.” For instance, you could suggest as a term of clearance that BLS research the efficacy of an alternative set of questions and report back to OMB in a year on the results.

### Additional AEA Resources:

- [A Primer on How to Respond to Calls for Comment on Federal Data Collections](#)
- After reviewing materials, you may provide your observations, critiques, and requests to AEAStat staff Andrew Reamer at [areamer@gwu.edu](mailto:areamer@gwu.edu) and he will organize them into a draft letter for your review. Prof. Reamer is experienced in crafting comment letters for impact.

*2018 Supporting Statement for the Occupational Requirements Survey*

Justification, Part A.

**Overview**

This request is for the approval of a nationwide Occupational Requirements Survey (ORS). Under the ORS program, the Bureau of Labor Statistics (BLS) will conduct an ORS survey at the request of the Social Security Administration (SSA). This clearance package covers three years of collection starting in 2018 and ending in 2021. The data elements have been evaluated by both BLS and SSA while the sample design has been thoroughly evaluated by BLS.

Estimates produced from the data collected by the ORS will be considered by the SSA to update occupational requirements data used in administering the Social Security Disability Insurance (SSDI) and Supplemental Security Income (SSI) programs. The collected data will also advance the mission of the BLS by making possible a detailed analysis and expansion of occupational data from several BLS programs, including the National Compensation Survey (NCS), the Occupational Employment Statistics program (OES), and the Occupational Safety and Health Statistics programs (OSHS), promoting the continued effective use of these data, and disseminating these data to a wider audience.

The ORS collects the following data to meet the needs of SSA's disability program:

- 1) An indicator of "time to proficiency," defined as the amount of time required by a typical worker to learn the techniques, acquire the information, and develop the facility needed for average job performance. This measure is comparable to the Specific Vocational Preparation (SVP) used in the [Dictionary of Occupational Titles](#) (DOT).
- 2) Physical Demand characteristics/factors of occupations. These measures are comparable to measures in Appendix C of the [Selected Characteristics of Occupations](#) (SCO).
- 3) Environmental Conditions. These measures are comparable to measures in Appendix D of the [SCO](#).
- 4) Data elements that describe the mental and cognitive demands of work.
- 5) Occupational task lists, defined as the critical job function and key job tasks, to validate the reported requirements of work. These task lists are comparable to data identified in the Employment and Training Administration's (ETA's) O\*NET Program.

Some data needed for the ORS are collected by NCS currently from its sample of establishments. These data are collected with the same methodology for ORS sample establishments that are not in the NCS sample. The general establishment data collected in the survey samples are the same for the ORS and NCS. For ORS and NCS, these items are employees, occupations, divisions, or sub-units depending upon the application of the sampling procedure being used.

Work leveling data is collected during the ORS as it is currently collected in NCS. The work level data for each of the four factors has several levels reflecting increasing duties and responsibilities, and there are point values associated with each level.

The four factors are:

1. Knowledge – the amount of knowledge required for the job
2. Job controls and complexity – the type of direction received and the nature of the job
3. Contacts – the nature and purpose of contacts within a job but outside the supervisory chain
4. Physical environment – risks involved and physical demands

The elements above and the unique ORS data elements are collected by BLS field economists. “Field economist” is the BLS title for those who collect data from respondents. To collect ORS data, field economists interview respondents who represent the companies, organizations, and government units within the sample. Field economists conduct these interviews by visiting the company or by phone or e-mail contact. Other communication media, such as faxes, mail, websites, and e-mail are used to assist the process, depending on the wishes of the respondents.

Field economists often initiate contact with companies through personnel or Human Resource staff, but may have multiple respondents within a company providing different information based on expertise. The goal is always to find the best data source while balancing response and burden concerns. Human Resource and management staff are familiar with the requirements of an occupation from the employee hiring and performance perspective. This helps ensure the answers reflect the establishment’s needs and not how a job has been adapted to a particular worker’s skills or personal style. During data collection, many respondents will either consult with supervisors or employees with the field economist present, or will obtain information from more knowledgeable staff and provide it to resolve particular questions.

When asking questions, field economists do not rely on a scripted interview. Instead, they ask probing questions to get the information. Often, conversational interviewing techniques are used. Field economists might ask questions in different ways to different respondents. Some respondents will be experts in the field of human resources, job requirements or compensation, while other respondents merely maintain pay and benefit records. Because of the different levels of respondent knowledge, combined with the scope and complexity of ORS data collection, scripting an interview that covers most situations would be very difficult.

For ORS collection, the respondent does not complete the collection forms. The field economist asks for the needed information and uses the collection forms as a note-taking device. General establishment and specific occupation information is then entered into a web-based computer database called the Compensation Information Entry and Review Application (CIERA), which collects ORS data. Field economists use the ORS collection system after the completion of the interview with the respondent.

ORS policy is to collect the data in whichever manner is easiest for the respondents to provide and then reformat those data to conform to ORS requirements. This approach could cause some

non-sampling error, but collection training and quality assurance programs are in place to lessen any impact on data collection.

## **1. Necessity of the Information Collection**

SSA's regulations require five steps of sequential evaluation to determine whether an adult claimant qualifies for disability benefits. For almost 50 years, SSA has relied on the Department of Labor's (DOL) Dictionary of Occupational Titles (DOT) as the primary source of occupational information to make medical-vocational decisions. Although DOL did not design the DOT for SSA use, SSA incorporated many of the DOT's concepts and definitions into SSA's regulations and policy. The DOL stopped fully updating the DOT in 1991 and, in 1998, replaced it with the Occupational Information Network (O\*NET). DOL developed O\*NET as a career exploration tool, and it does not measure strength and physical requirements in a manner consistent with SSA's disability rules.

As occupations and their duties and responsibilities have changed in the last 20 plus years, the relevance of DOT-based information has declined. More than half of the determinations SSA makes at the initial level, and more than 80 percent at the hearing level, are medical-vocational determinations that require current occupational information about work that exists in the national economy. SSA will use the occupational information collected through ORS to develop a new occupational information system to replace the outdated DOT in the disability determination process, as outlined in the Social Security Act [Section 223\(d\)\(2\)\(A\)](#) and accompanying regulations.

The authority for the BLS to perform special work or services on a cost basis is 31 United States Code §§ 1535/FAR 17.5 of the Economy Act.

## **2. Uses of Information**

There are multiple stakeholders for the ORS occupational information, including the SSA and organizations involved in the disability community. The occupational information will be used to update, and improve the operation of, SSA's disability programs, as described above. Specifically, the SSA will use ORS data in steps four and five of its disability benefits evaluation process, during which SSA must assess the functional impact of a claimants' impairments and determine whether claimants can perform their past work or other work in the national economy. This process is described by the SSA in the [Research and Statistics Note No. 2013-01](#). The BLS is presenting its work on the ORS to organizations such as the International Association of Rehabilitation Professionals (IARP) and the National Association of Disability Representatives (NADR) to determine the specific needs of this stakeholder community.

Several changes to the data collected are being implemented based on additional testing and the needs of SSA. The forms used for ORS collection reflect the following Physical Element changes:

- Initial screening question for whether the job tasks require stooping, kneeling, crouching, or crawling
- The addition of "Worker's Choice" when stooping, kneeling, crouching, or crawling is necessary for the tasks and the worker can select the position used

- Removal of hearing test requirement question
- Revised categories for Hearing requirements: combining one-on-one and group hearing into a single category, and separating hearing over a telephone from other remote communication tools.
- Removal of “Pushing/Pulling – Feet Only

#### *Changes Instituted from the ORS Cognitive Test*

Field testing of new mental/cognitive questions was performed from September through November of 2017. BLS will begin collecting the new mental/cognitive questions as part of the revised survey design. The new questions were developed by the Office of Survey Methods and Research (OSMR) in conjunction with SSA. Following the first phase of usability testing, OSMR and SSA were further consulted in changes to the question wording to improve data collection. The ORS collection forms include the mental/cognitive question wording. Any additional findings from the November 2017 testing will be incorporated into ORS procedures.

The new cognitive questions cover the topics:

- Review Frequency of Work
- Supervisor Presence
- Work Pace
- Work Flow
- Ability to Step Away
- Problem Solving
- Verbal Interactions
- People Skills
- Interacting with the General Public
- Interacting with Crowds
- Telework or Remote Work

### **3. Electronic Collection Methods**

BLS field economists obtain data from respondents through personal interview, telephone, e-mail, fax, and web-site contacts. After the interview, BLS field economists will enter collected data into a database for ORS sample establishments in the survey. This application is a web-based, computer database system, Compensation Information Entry and Review Application (CIERA), using Oracle.

Some general information does not have to be collected from survey respondents as that data is available from the Quarterly Census of Employment and Wages (QCEW). QCEW is a relational database of business establishments linked longitudinally and based on the microdata submitted quarterly by States from Unemployment Insurance (UI) tax files. The QCEW serves as a sampling frame for the ORS and other establishment-based surveys. BLS data elements on these QCEW files include information on monthly employment, quarterly wages, business name and addresses, industry classification, geo codes, and other administrative data. Every business establishment contains a unique identifier that allows for tracking of individual establishments at the micro level across quarters for the United States. The BLS uploads these data into its

computer system before the field economist visits the establishment, thereby reducing the burden on respondents to provide this basic information.

#### **4. Efforts to Identify Duplication**

For sample establishments that are in the current NCS sample, the ORS will use the NCS data and only collect data on the ORS data elements for those establishments.

#### **5. Impact on Small Businesses**

The ORS sample is designed to provide occupational requirements data that are representative of the national labor market. Therefore, information is collected from establishments of all sizes. Any establishment with at least one employee is a potential respondent. Respondents will not be asked to provide data more than once every five years for a sampled establishment, as described in Part B, Section 2a.

The aggregate collection burden on small establishments is significantly less than the burden on medium and large establishments. Establishment selection is performed using a systematic probability proportionate to size technique that uses employment as the measure of size. Therefore, larger firms have a greater chance of being selected. Furthermore, small establishments will have a smaller collection burden, because BLS collects data on fewer occupations in small establishments.

#### **6. Consequences of Not Collecting the Data or Less Frequent Data Collection**

The Social Security Administration, Members of Congress, and representatives of the disability community have all identified collection of updated information on the requirements of work in today's economy as crucial to the equitable and efficient operation of the Social Security disability programs.

#### **7. Special Circumstances**

There are no special circumstances for this collection.

#### **8. Federal Register Notice/Outside Consultation**

BLS received xxxx comments on the Federal Register notice published in 82 FR 61330 on December 27, 2017.

##### **Outside Consultation**

BLS staff engaged in extensive consultation with staff of the Social Security Administration's Research, Demonstration, and Employment Support and Office of Disability Policy on all aspects of the survey.

BLS staff consulted with staff of the Department of Labor's Employment and Training Administration (ETA) to learn more about the Occupational Information Network (O\*NET) system.

BLS staff presented papers on the original survey sample design, at the 2015 Joint Statistical Meetings (JSM). BLS staff presented and discussed the revised survey design with the BLS Technical Advisory Committee (TAC) in November 2017. The ORS data has also been presented and discussed regularly at the BLS Data User's Advisory Committee meetings.

BLS staff delivered public presentations on the ORS data at the following conferences:

- 2015 and 2016 Joint Statistical Meetings (JSM)
- 2016 International Conference on Questionnaire Design, Development, Evaluation, and Testing
- Society of Government Economists conference in February 2016
- Eastern Economic Association Conference in March 2016
- Allied Social Sciences Associations conference in January 2017
- 2016 Annual Disability Statistics Compendium event in February 2017
- Dallas Data User's conference in August 2017
- Technical Advisory Committee (TAC) meeting in November 2017

BLS staff attended and sometimes presented at conferences sponsored by the following organizations to keep them informed about the project and to learn more about the needs of the stakeholder community and possible uses of ORS data by them:

- National Association of Disability Examiners (NADE)
- Singapore Ministry of Manpower
- International Association of Rehabilitation Professionals (IARP)
- North Carolina Rehabilitation Association
- Prudential Group Insurance
- Missouri Rehabilitation Association
- The Federal Partners

BLS consulted with an outside contractor to review methodological issues and previous research to ensure that data collected for the ORS meets the needs of SSA and various stakeholders as well as to determine if the occupational requirements measured in ORS are reliable, valid, and accurate. In 2016, research was conducted to determine the frequency of job requirements changes. Findings from this research are reflected in the revised survey design.

Summaries of research conducted by BLS staff and the outside contractor can be viewed on the BLS web site [www.bls.gov/ors](http://www.bls.gov/ors).

## **9. Payments to Respondents**

No payments or gifts will be provided to any respondents.

## **10. BLS Confidentiality Policy**

The Confidential Information Protection and Statistical Efficiency Act of 2002 (CIPSEA) safeguards the confidentiality of individually identifiable information acquired under a pledge of confidentiality for exclusively statistical purposes by controlling access to, and uses made of, such information. CIPSEA includes fines and penalties for any knowing and willful disclosure of individually identifiable information by an officer, employee, or agent of the BLS.

Based on this law, the BLS provides all non-government respondents with the following confidentiality pledge/informed consent statement:

*The Bureau of Labor Statistics, its employees, agents, and partner statistical agencies, will use the information you provide for statistical purposes only and will hold the information in confidence to the full extent permitted by law. In accordance with the Confidential Information Protection and Statistical Efficiency Act of 2002 (Title 5 of Public Law 107-347) and other applicable Federal laws, your responses will not be disclosed in identifiable form without your informed consent. Per the Federal Cybersecurity Enhancement Act of 2015, Federal information systems are protected from malicious activities through cybersecurity screening of transmitted data.*

This statement appears on the private industry collection forms.

For the ORS program, the pledge of confidentiality is not extended to State and local government entities, unless specifically requested.

BLS policy on the confidential nature of respondent identifiable information (RII) states, “RII acquired or maintained by the BLS for exclusively statistical purposes and under a pledge of confidentiality shall be treated in a manner that ensures the information will be used only for statistical purposes and will be accessible only to authorized individuals with a need-to-know.”

## **11. Sensitive Questions**

Aside from the sensitivity attached to position description and working conditions, no sensitive questions are asked during the survey.

## **12. Estimated Reporting Burden**

Estimates of respondent burden are provided in this section for all activities associated with the ORS program. For the purposes of the discussion of respondent burden and BLS cost, the ORS is an initiation-only survey. Respondents will not be asked to provide data more than once every five years for a sampled establishment, as described in Part B, Section 2a. For an ORS establishment that is also a sample establishment in the NCS survey, the collection of establishment information, work leveling, and work schedule and the associated time are covered and charged under the OMB Clearance for the National Compensation Survey (OMB Control Number 1220-0189).

Broadly stated, both private industry and State/local government establishments in the ORS collection fall into the following three categories below:

Activity (1a) - Initiation of establishments in the ORS sample where general establishment information, work levels, work schedules, and job requirements are collected.

Activity (1b) - Initiation of establishments in the ORS sample that are in the current NCS sample where ORS only collects the job requirements.

Activity (2) - Re-interview for quality assurance activities of ORS job requirements for initiations. Approximately five percent of the sampled establishments will be re-contacted to confirm the accuracy of coding for selected data elements

Activity (3) – Additional testing of occupational requirement collection.

Estimates of net respondent burden associated with these collection activities in FY 2018, FY 2019, FY 2020, and FY 2021 are broken out by affected sectors (private sector, State and local governments) and provided on the following pages. Collection of each sample occurs over multiple fiscal years; therefore, the total number of units collected during each fiscal year reported in the tables below may differ from the stated sample numbers provided in Part B, Section 1b.

### Private Sector Establishments

**Table 1a. Anticipated private sector sample burden for the Occupational Requirements Survey by activity type for September FY 2018**

Collection Activity	Number of Respondents Per Activity (Net)	Responses per Respondent	Total Annual Responses by Activity	Minutes per Response	Total Hours
Activity (1a) Initiation of ORS	679	1	679	120	1,358
Activity (1b) Initiation of ORS NCS overlap establishments	30	1	30	66	33
Activity (2) Re-interview for quality assurance activities	35	1	35	15	9
Activity (3) Testing of occupational requirements collection.	-	1	-	60	-
<b>FY 2018 TOTALS</b>	744		744		1,401

Note: The sum of individual items may not equal totals due to rounding.

**Table 1b. Anticipated private sector sample burden for the Occupational Requirements Survey by activity type for FY 2019**

<b>Collection Activity</b>	<b>Number of Respondents Per Activity (Net)</b>	<b>Responses per Respondent</b>	<b>Total Annual Responses by Activity</b>	<b>Minutes per Response</b>	<b>Total Hours</b>
Activity (1a) Initiation of ORS	8,143	1	8,143	120	16,286
Activity (1b) Initiation of ORS NCS overlap establishments	357	1	357	66	393
Activity (2) Re-interview for quality assurance activities	425	1	425	15	106
Activity (3) Testing of occupational requirements collection.	1,275	1	1,275	60	1,275
<b>FY 2019 TOTALS</b>	10,200		10,200		18,060

Note: The sum of individual items may not equal totals due to rounding.

**Table 1c. Anticipated private sector sample burden for the Occupational Requirements Survey by activity type for FY 2020**

<b>Collection Activity</b>	<b>Number of Respondents Per Activity (Net)</b>	<b>Responses per Respondent</b>	<b>Total Annual Responses by Activity</b>	<b>Minutes per Response</b>	<b>Total Hours</b>
Activity (1a) Initiation of ORS	8,143	1	8,143	120	16,286
Activity (1b) Initiation of ORS NCS overlap establishments	357	1	357	66	393
Activity (2) Re-interview for quality assurance activities	425	1	425	15	106
Activity (3) Testing of occupational requirements collection.	1,020	1	1,020	60	1,020
<b>FY 2020 TOTALS</b>	9,945		9,945		17,805

Note: The sum of individual items may not equal totals due to rounding.

**Table 1d. Anticipated private sector sample burden for the Occupational Requirements Survey by activity type for FY 2021**

<b>Collection Activity</b>	<b>Number of Respondents Per Activity (Net)</b>	<b>Responses per Respondent</b>	<b>Total Annual Responses by Activity</b>	<b>Minutes per Response</b>	<b>Total Hours</b>
Activity (1a) Initiation of ORS	7,464	1	7,464	120	14,928
Activity (1b) Initiation of ORS NCS overlap establishments	327	1	327	66	360
Activity (2) Re-interview for quality assurance activities	390	1	390	15	98
Activity (3) Testing of occupational requirements collection.	765	1	765	60	765
<b>FY 2021 TOTALS</b>	8,946		8,946		16,151

Note: The sum of individual items may not equal totals due to rounding.

**State and Local Government Establishments**

**Table 2a. Anticipated State and local government sample burden for the Occupational Requirements Survey by activity type for September FY 2018**

<b>Collection Activity</b>	<b>Number of Respondents Per Activity (Net)</b>	<b>Responses per Respondent</b>	<b>Total Annual Responses by Activity</b>	<b>Minutes per Response</b>	<b>Total Hours</b>
Activity (1a) Initiation of ORS	120	1	120	120	240
Activity (1b) Initiation of ORS NCS overlap establishments	5	1	5	66	6
Activity (2) Re-interview for quality assurance activities	6	1	6	15	2
Activity (3) Testing of occupational requirements collection.	-	1	-	60	-
<b>FY 2018 TOTALS</b>	131		131		248

Note: The sum of individual items may not equal totals due to rounding.

**Table 2b. Anticipated State and local government sample burden for the Occupational Requirements Survey by activity type for FY 2019**

<b>Collection Activity</b>	<b>Number of Respondents Per Activity (Net)</b>	<b>Responses per Respondent</b>	<b>Total Annual Responses by Activity</b>	<b>Minutes per Response</b>	<b>Total Hours</b>
Activity (1a) Initiation of ORS	1,437	1	1,437	120	2,874
Activity (1b) Initiation of ORS NCS overlap establishments	63	1	63	66	69
Activity (2) Re-interview for quality assurance activities	75	1	75	15	19
Activity (3) Testing of occupational requirements collection.	225	1	225	60	225
<b>FY 2019 TOTALS</b>	1,800		1,800		3,187

Note: The sum of individual items may not equal totals due to rounding.

**Table 2c. Anticipated State and local government sample burden for the Occupational Requirements Survey by activity type for FY 2020**

<b>Collection Activity</b>	<b>Number of Respondents Per Activity (Net)</b>	<b>Responses per Respondent</b>	<b>Total Annual Responses by Activity</b>	<b>Minutes per Response</b>	<b>Total Hours</b>
Activity (1a) Initiation of ORS	1,437	1	1,437	120	2,874
Activity (1b) Initiation of ORS NCS overlap establishments	63	1	63	66	69
Activity (2) Re-interview for quality assurance activities	75	1	75	15	19
Activity (3) Testing of occupational requirements collection.	180	1	180	60	180
<b>FY 2020 TOTALS</b>	1,755		1,755		3,142

Note: The sum of individual items may not equal totals due to rounding.

**Table 2d. Anticipated State and local government sample burden for the Occupational Requirements Survey by activity type for FY 2021**

Collection Activity	Number of Respondents Per Activity (Net)	Responses per Respondent	Total Annual Responses by Activity	Minutes per Response	Total Hours
Activity (1a) Initiation of ORS	1,317	1	1,317	120	2,634
Activity (1b) Initiation of ORS NCS overlap establishments	58	1	58	66	64
Activity (2) Re-interview for quality assurance activities	69	1	69	15	17
Activity (3) Testing of occupational requirements collection.	135	1	135	60	135
<b>FY 2021 TOTALS</b>	1,579		1,579		2,850

Note: The sum of individual items may not equal totals due to rounding.

The table below summarizes the data, including figures on the actual number of respondents to be contacted each fiscal year.

**Table 3. Anticipated private sector average responses and burden by Fiscal Year**

Fiscal Year	Respondents	Total # of Responses*	Average responses per year	Average minutes per response	Total hours
FY 2018	708	744	1.08	113	1,401
FY 2019	8,500	10,200	1.2	106	18,060
FY 2020	8,500	9,945	1.17	107	17,805
FY 2021	7,792	8,946	1.15	108	16,151
<b>Overall average</b>	8,500	9,945	1.15	109	17,806

\*Initiations, quality assurance contacts, and further testing

Note: The sum of individual items may not equal totals due to rounding.

**Table 4. Anticipated State and local government average responses and burden by Fiscal Year**

<b>Fiscal Year</b>	<b>Respondents</b>	<b>Total # of Responses*</b>	<b>Average responses per year</b>	<b>Average minutes per response</b>	<b>Total hours</b>
FY 2018	125	131	1.08	113	247
FY 2019	1,500	1,800	1.2	106	3,187
FY 2020	1,500	1,755	1.17	107	3,142
FY 2021	1,375	1,579	1.15	108	2,850
<b>Overall average</b>	1,500	1,755	1.14	109	3,142

\*Initiations, quality assurance contacts, and collection testing

Note: The sum of individual items may not equal totals due to rounding.

**Total Anticipated Burden – Private Sector and State and Local Government**

**Table 5. Anticipated total sample burden for the Occupational Requirements Survey by activity type for FY 2018 – September 2018**

<b>Collection Activity</b>	<b>Number of Respondents Per Activity (Net)</b>	<b>Responses per Respondent</b>	<b>Total Annual Responses by Activity</b>	<b>Minutes per Response</b>	<b>Total Hours</b>
Activity (1a) Initiation of ORS	798	1	798	120	1,596
Activity (1b) Initiation of ORS NCS overlap establishments	35	1	35	66	39
Activity (2) Re- interview for quality assurance activities	42	1	42	15	10
Activity (3) Testing of occupational requirements collection.	-	1	-	60	-
<b>FY 2018 TOTALS</b>	875		875		1,645

Note: The sum of individual items may not equal totals due to rounding.

**Table 6. Anticipated total sample burden for the Occupational Requirements Survey by activity type for FY 2019 - October 2018 to September 2019**

<b>Collection Activity</b>	<b>Number of Respondents Per Activity (Net)</b>	<b>Responses per Respondent</b>	<b>Total Annual Responses by Activity</b>	<b>Minutes per Response</b>	<b>Total Hours</b>
Activity (1a) Initiation of ORS	9,580	1	9,580	120	19,160
Activity (1b) Initiation of ORS NCS overlap establishments	420	1	420	66	462
Activity (2) Re-interview for quality assurance activities	500	1	500	15	125
Activity (3) Testing of occupational requirements collection.	1,500	1	1,500	60	1,500
<b>FY 2019 TOTALS</b>	12,000		12,000		21,247

Note: The sum of individual items may not equal totals due to rounding.

**Table 7. Anticipated total sample burden for the Occupational Requirements Survey by activity type for FY 2020 - October 2019 to September 2020**

<b>Collection Activity</b>	<b>Number of Respondents Per Activity (Net)</b>	<b>Responses per Respondent</b>	<b>Total Annual Responses by Activity</b>	<b>Minutes per Response</b>	<b>Total Hours</b>
Activity (1a) Initiation of ORS	9,580	1	9,580	120	19,160
Activity (1b) Initiation of ORS NCS overlap establishments	420	1	420	66	462
Activity (2) Re-interview for quality assurance activities	500	1	500	15	125
Activity (3) Testing of occupational requirements collection.	1,200	1	1,200	60	1,200
<b>FY 2020 TOTALS</b>	11,700		11,700		20,947

Note: The sum of individual items may not equal totals due to rounding.

**Table 8. Anticipated total sample burden for the Occupational Requirements Survey by activity type for FY 2021 - October 2020 to August 2021**

Collection Activity	Number of Respondents Per Activity (Net)	Responses per Respondent	Total Annual Responses by Activity	Minutes per Response	Total Hours
Activity (1a) Initiation of ORS	8,782	1	8,782	120	17,563
Activity (1b) Initiation of ORS NCS overlap establishments	385	1	385	66	424
Activity (2) Re-interview for quality assurance activities	458	1	458	15	115
Activity (3) Testing of occupational requirements collection.	900	1	900	60	900
<b>FY 2021 TOTALS</b>	10,525		10,525		19,001

Note: The sum of individual items may not equal totals due to rounding.

The table below summarizes the data, including figures on the actual number of respondents to be contacted each year.

**Table 9. Anticipated total sample average responses and burden by Fiscal Year**

Fiscal Year	Respondents	Total # of Responses*	Average responses per year	Average minutes per response	Total hours
FY 2018	833	875	1	113	1,646
FY 2019	11,500	12,000	1	106	21,247
FY 2020	11,200	11,700	1	107	20,947
FY 2021	10,067	10,525	1	108	19,001
Total Average	11,200	11,700			20,947

\*Initiations, quality assurance contacts, and collection testing

Note: The sum of individual items may not equal totals due to rounding.

#### Overview of ORS collection forms

These forms are primarily used as note-taking devices by the field economists (BLS staff). The field economists ask probing questions that will vary depending on the knowledge level of the respondent. The forms provide the field economist with a list of the information required for the survey, not a list of all questions asked. For quality assurance re-interviews, the field economists will ask for specific items of data in a prescribed manner from data stored in the electronic

database. ORS considers the establishment data in the electronic databases the official copy of the establishment data for survey purposes.

**Table 10. Functions and uses of ORS forms**

<b>Information Collected</b>	<b>Purpose/Activity</b>	<b>Form used</b>	<b>Time</b>
General establishment information, work level of occupation, and work schedule; records check of these data	ORS initiation (1a)	Establishment, work level, and schedule collection form (ORS Form 15-1G; ORS Form 15-1P)	54 minutes
Initiation collection of vocational preparation, cognitive elements, physical demands, environmental conditions, and job tasks; records check of this collection	ORS initiation (1a) ORS initiation (1b)	Occupation requirements (ORS Form 4 PPD-4G) Occupation requirements (ORS Form 4 PPD-4P) Occupation requirements (ORS Form 4 PPD-4GA) Occupation requirements (ORS Form 4 PPD-4PA)	66 minutes

Individual respondent cost per year (for all responses) is expected to be an average of \$83.88 for FY 2018, \$80.28 for FY 2019, \$81.17 for FY 2020, and \$81.86 for FY 2021. This amount is based on an average cost of \$45.34 per hour per respondent. The estimate, based on previous NCS collection and ORS testing, is that 70 percent of reporting time comes from professional and related workers, and the remaining 30 percent comes from office and administrative support workers. Professional and related specialty earned an average of \$53.64 per hour in total compensation; office and administrative support workers earned an average of \$25.98 per hour in total compensation. (Hourly costs of pay and benefits measured by the [Employer Cost for Employee Compensation](#) data series for Civilian workers in March 2017.) The figure of \$45.34 is a weighted hourly average.

Estimated annualized cost to all respondents for all activities is \$74,663.65 in FY 2018, \$963,338.98 in FY 2019, \$949,736.98 in FY 2020, and \$861,524.23 in FY 2021. These totals are based on an average hourly cost of \$45.34 to the respondent.

### **13. Cost Burdens to Respondents**

There are no capital and start-up costs or operation and maintenance and purchase of service costs resulting from the collection of this information.

#### **14. Estimated Cost of the Survey**

The ORS survey is part of the Interagency Agreements between BLS and SSA. The cost of the FY 2018 Agreement is around \$28.79 million.

#### **15. Program Changes or Adjustments**

The initial sample design for ORS data was a three-year production wave using a two-stage stratified design with probability proportional to employment sampling at each stage. Under this design, occupations with low employment in the current economy have a smaller probability of selection. As a result, the first wave of collection resulted in an insufficient number of observations to publish ORS estimates for these low employment occupations. A revised survey methodology for ORS is detailed in Part B Section 1.

The changes to the sample design increase the number of respondents contacted during the survey. This, plus an increase in the number of hours requested for additional testing, results in an increase of 261 respondent burden hours over the current burden estimate of 20,686.

#### **16. Plans for Publication**

The ORS data collected are to be published annually, as an ongoing annual survey. This information will be made available on the [www.bls.gov](http://www.bls.gov) website.

#### **17. Approval to not Display the OMB Expiration Date**

Approval to not display the expiration date for OMB approval is not being sought.

#### **18. Exceptions to the Certification Statement**

There are no exceptions to the certification statement.

Occupational Requirements Survey (ORS) Production

**B. Collection of Information Employing Statistical Methods**

**For detailed technical materials on the sample allocation, selection, and estimation methods as well as other related statistical procedures see the BLS technical reports and American Statistical Association (ASA) and Federal Committee on Statistical Methodology (FCSM) papers listed in the references section. The following is a brief summary of the primary statistical features of the Occupational Requirements Survey.**

The Occupational Requirements Survey (ORS) is an establishment survey that the Bureau of Labor Statistics (BLS) is conducting to collect information about the requirements of occupations in the U.S. economy, including the vocational preparation, the cognitive and physical requirements, and the environmental conditions in which the work is performed. The Social Security Administration (SSA), one of several users of this occupational information, is funding the survey through an Interagency Agreement (IAA). Prior planning for ORS involved several feasibility tests throughout Fiscal Years 2013 and 2014 and the first phase of a three-year production wave beginning in Fiscal Year 2015. The BLS is currently collecting ORS data for the third year of a three-year production wave using a two-stage stratified design with probability proportional to employment sampling at each stage. Under the current design, occupations with low employment in the current economy have a smaller probability of selection resulting in an insufficient number of observations to publish ORS estimates for these low employment occupations. Sections 1-3 of this document describe the new selection process of the ORS production samples, the collection process for the ORS data elements, and planned estimates to be produced. Data from the samples will be used to produce outputs, such as the "time to proficiency" of occupations, the mental-cognitive and physical demands of work, and the environmental conditions in which work is performed. Section 4 of this document describes the efforts conducted by the BLS to prepare for this new wave of production of the ORS.

In late FY18, ORS production will begin this new wave by selecting samples using the methodology described in this document. Current plans call for collection of the first ORS production sample under this new design to begin in September 2018 and continue for approximately twelve consecutive months.

## 1. Universe and Sample Size

### 1a. Universe

The ORS will measure constructs such as time to proficiency, mental-cognitive and physical demands, and environmental conditions and produce national-level estimates by occupation of percentages, means, percentiles, and modes of variables derived from measurements capturing information about ORS constructs.

The frame for the ORS sample under this new design will be developed from several sources:

- The Occupational Employment Statistics (OES) sample of establishments and occupations. The OES sample contains over 1 million establishments from private industry and state and local government.
- A modeled occupation frame created by the OES program. The OES uses the private industry portion of their sample to predict occupational distributions for not sampled for or non-responding to the OES private industry establishments.
- The Quarterly Contribution Reports (QCR) filed by employers subject to State Unemployment Insurance (UI) laws. The BLS receives the QCR for the Quarterly Census of Employment and Wages (QCEW) Program from the 50 States, the District of Columbia, Puerto Rico, and the U.S. Virgin Islands. The QCEW data, which are compiled each calendar quarter, provide a comprehensive business name and address file with employment, wage, detailed geography (i.e., county), and industry information at the six-digit North American Industry Classification System (NAICS) level.
- In many states railroad establishments are not required to report to the State UI. BLS obtains railroad establishment information from State partners that work directly with staff in the office of Occupational Employment Statistics (OES).

The ORS universe will include all establishments in the 50 States and the District of Columbia with ownerships of State and Local governments and private sector industries, excluding agriculture, forestry, and fishing (NAICS Sector 11) and private households (NAICS Subsector 814). The estimate of the current universe size, based on the most recent QCEW data, is about 9,000,000 establishments.

Since the OES modeled frame only includes establishments in the private industry, separate sampling frames will be created for private industry versus government (state and local combined).

- To create the private industry frame, data from the OES modeled frame will be combined with the establishment-level data from the private-industry QCEW and railroad files to create lists of occupations at the establishment level. The modeled information will then be supplemented with the collected OES sample of establishments and occupations to create the full private industry frame of occupations at an establishment level.
- The frame for state and local government will be the government establishments from the QCEW. The occupations for units that were collected with the OES government sample will be retained for use later in the sampling process.

Data from all of the ORS production sampled establishments (approximately 10,000 per year) will be fielded once an attempt will be made to capture all of the needed ORS data elements.

## **1b. Sample Size**

*Scope* - The ORS production frame is as defined above. The sampling design for the five-year sample will be a two-stage stratified random sample of establishments and occupations within selected establishments.

*Sample Stratification* – The general process of stratification will be the same for both the private industry and government sectors. However, the sample cell definitions will be different and the input frames separate.

For private industry, based on data found in the modeled OES frame file, all private industry establishments will first be identified as either having a “Rare Occupation” or not. For the purposes of sample selection, in most cases a “rare occupation” is defined as one of the 200 6-digit SOCs with the lowest May 2017 OES employment, across all ownerships.

Since the OES modeled frame does not include State and local government entities, Rare Occupation Status does not apply to the government sector for the purposes of stratification.

Strata are then formed by the cross-classification of the predicted presence/absence of a “rare occupation” in the establishment, Census Region (Northeast, Southeast, Midwest, West), and aggregate industry (Education, Goods Producing, Health Care, Financial Activities, Service Providing), leading to forty strata.

For the state and local government frame, strata are formed by the cross-classification of Census Region (Northeast, Southeast, Midwest, West), and detailed industry, also leading to forty strata.

*Sample Allocation* – The ORS must determine the number of units intended for each sample cell before it selects its establishment sample. The allocation process is run separately for each ownership sector (Private industry or Government).

The total ORS production sample will consist of approximately 50,000 establishments for each five-year production wave. The private portion of this sample will be approximately 85% (42,500) and State and Local government portion will be approximately 15% of the total sample (7,500). In order to accommodate the goal of ORS, to produce estimates of occupational requirements for as many Standard Occupational Classification (SOC) codes as possible, a higher proportion of the total private industry sample size will be allocated to the twenty “rare-occupation” strata than to the twenty “non-rare occupation” strata. Establishment allocation to the cells within the “rare/non-rare” strata is proportional to total employment within the cell. All five years of the sample are allocated at one time and at the beginning of the five-year sample wave.

Collection of the first ORS production sample under this new five-year design will span a consecutive twelve month period, beginning in the September of 2018.

*Sample Selection* – Sample selection will involve two stages: establishment selection and occupation selection. For private industry, both stages will be completed before the sample is fielded. For state and local government, establishment selection will be completed before the sample is fielded, as will occupation selection for sampled establishments that are found in the OES sample. Occupational selection for the remaining government units will be done after establishment contact.

At the first stage of sample selection, private industry establishments are selected with probability proportional to employment size of the establishment. All five years of sample are selected at one time and at the beginning of the five-year sample wave.

Within each selected establishment an occupational quote allocation is assigned in the following manner, noting that there is one quote per SOC and the quote allocation can only be as large as the total number of distinct SOCs.

- Up to 4 employees: Total number of distinct SOCs
- 5 – 49 employees: Up to 4 SOCs/quotes
- 50 – 249 employees: Up to 6 SOCs/quotes
- 250+ employees: Up to 8 SOCs/quotes

Within each selected establishment, quotes are selected in the following manner.

- In the twenty “non-rare” strata, select all quotes (as many as the quote allocation) using a modified probability proportional-to-size (PPS) sampling strategy, with modifications designed to balance the number of quotes selected for each SOC, across the entire sample.
- In the twenty “rare” strata, if the selected establishment has a mix of “rare” and “non-rare” SOCs select no more than one less the quote allocation from the “rare” SOCs either with certainty or using a modified PPS sampling strategy, depending on the total number of “rare” SOCs. Select the remaining quotes from the “non-rare” SOCs using a modified PPS sampling strategy. For example:
  - If an establishment has a total allocation of 8 SOCs and has 10 rare SOCs and 10 non-rare SOCs, 7 quotes will be selected from the rare SOCs and 1 quote will be selected from the non-rare SOCs.
  - If an establishment has a total allocation of 8 SOCs and has 4 rare SOCs and 10 non-rare SOCs, 4 quotes will be selected from the rare SOCs and 4 quotes will be selected from the non-rare SOCs.
- In the twenty “rare” strata, if the selected establishment has only “rare” SOCs, select quotes with certainty or using a modified PPS sampling strategy in accordance with the quote allocation.

For the government portion of the sample that does not have pre-selected occupations from the OES sample, jobs will be selected in each sampled establishment during the collection phase. The number of jobs selected in an establishment will range from 4 to 8 as follows:

- Up to 4 employees: Total number of distinct SOCs

- 5 – 49 employees: Up to 4 SOCs/quotes
- 50 – 249 employees: Up to 6 SOCs/quotes
- 250+ employees: Up to 8 SOCs/quotes

The probability of a job being selected within a government unit will be proportionate to its employment within the establishment.

BLS acknowledges that some of the selected quotes will not exist in the sampled establishment. This is because the occupational distribution information for each establishment is a prediction, or a best guess of the occupations that exist in the establishment. Due to imperfections in selected quote information, there will be instances when a Field Economist (FE) will likely have to implement the Probability Sampling of Occupations (PSO) procedures that are currently implemented in the first ORS production wave and the National Compensation Survey (NCS) program. During the PSO process, the field economist obtains a complete list of employees with each selected employee representing a job within the establishment. The selection of a job is based on probability proportional to its size in the establishment. The greater the number of people working in a particular job, the greater the job's chance of selection. The field economist selects a certain number of sample occupations depending on the size of the establishment. A team within the BLS is currently identifying, recommending solutions to, and providing procedural guidance on the field collection issues that arise from having a pre-selected set of SOCs/quotes to collect ORS data elements on from sampled establishments. This team is scheduled to deliver all outputs in March 2018.

Sample weights will be assigned to each of the selected establishments and jobs in the sample to represent the entire frame. Units selected as certainty will be self-representing and will carry a sample weight of one. The sample weight for the non-certainty units will be the inverse of the probability of selection.

## **2. Sample Design**

### **2a. Sample Rotation**

The new design plan for the ORS will use a five-year rotation with complete estimates published after a full five-year sample has been fielded and collected. Limited interim results will be produced on an annual basis for estimates that meet all BLS confidentiality and SSA interagency agreement guidelines. The full five year sample will be split evenly and collected over a five-year period with approximately one-fifth collected each year. The data for establishments in each sample year will be collected once and will not be collected again for the ORS until a new production wave is fielded. This number of years comprising a production wave is subject to change based on future research exploring how often the requirements of work change.

### **2b. Estimation Procedure**

The ORS production plan is to produce estimates as described in the formulas below. Computation of these estimates will include weighting the data at both the unit (establishment and occupation/job) and item (individual ORS data element) level. The final weights will include

the initial sample weights, adjustments to the initial sample weights, two types of adjustments for non-response, and benchmarking. The initial sample weight for a job in a particular establishment will be a product of the inverse of the probability of selecting a particular establishment within its stratum and the inverse of the probability of selecting a particular job within the selected establishment. Adjustments to the initial weights will be done when data are collected for more or less than the sampled establishment. This may be due to establishment mergers, splits, the inability of respondents to provide the requested data for the sampled establishment, or inaccuracies in the predicted occupational distribution information for the sampled establishment which results in PSO being used. The two types of adjustments for non-response will include an adjustment for establishment refusal to participate in the survey and an adjustment for respondent refusal to provide data for a particular job.

Benchmarking, or post-stratification, is the process of adjusting the weight of each establishment in the survey to match the distribution of employment by detailed industry at the reference period. Because the sample of establishments is selected from a frame that is approximately two years old by the time the data is used in estimation and sample weights reflect employment when selected, the benchmark process will update that weight based on current employment.

ORS will calculate percentages, means, percentiles, and modes for ORS data elements for the nation as a whole by occupation, defined by SOC. ORS will use an 8-digit SOC code defined by O\*NET, resulting in the potential of data for 1,110 SOC codes. Before estimates of characteristics are released, they will first be screened to ensure that they do not violate the BLS confidentiality pledge. A promise is made to each private industry respondent and those government sector respondents who request confidentiality that BLS will not release its reported data to the public in a manner which would allow others to identify the establishment, firm, or enterprise.

### Calculate Estimates

ORS estimates will be defined in two dimensions. A set of conditions describes the domains and a separate set of conditions describes the characteristics. Domain conditions may include specific occupations, occupational groups, worker characteristics, and geographic region. Characteristic conditions depend on the ORS data elements, such as previous experience or the required number of hours an employee must stand in a typical day. Each characteristic is calculated for each domain. If a quote meets the domain condition for a particular estimate, the  $X_{ig}$  value in the formulas below is 1; otherwise, it is 0. Likewise, if a quote meets the characteristic condition for a particular estimate, the  $Z_{ig}$  value in the formulas below is 1; otherwise, it is 0. The final quote weight ensures that each quote used in estimation represents the appropriate number of employees from the sampling frame.

Estimates that use the mean or percentile formulas require an additional quantity for estimation,  $Q_{ig}$ , the value of the variable corresponding to this quantity. For more information, see “Estimation Considerations for the Occupational Requirements Survey” by Rhein (see Attachment 1).

Estimation Formulas (All estimates use quote-level records, where quote represents the selected workers within a sampled establishment job.)

1. Percent of employees with characteristic: Percent of employees with a given characteristic out of all employees in the domain. These percentages would be calculated for categorical elements (e.g., type of degree required) and for element durations within SSA categories (e.g., Seldom, Frequently).

$$\frac{\left[ \sum_{i=1}^I \sum_{g=1}^{G_i} \text{OccFW}_{ig} \times X_{ig} \times Z_{ig} \right]}{\left[ \sum_{i=1}^I \sum_{g=1}^{G_i} \text{OccFW}_{ig} \times X_{ig} \right]} \times 100$$

***Estimation Formula Notation***

- $i$  = Establishment
- $g$  = Occupation within establishment  $i$
- $I$  = Total number of establishments
- $G_i$  = Total number of quotes selected in establishment  $i$
- $X_{ig}$  = 1 if quote  $ig$  meets the condition set in the domain (denominator) condition  
= 0 otherwise
- $Z_{ig}$  = 1 if quote  $ig$  meets the condition set in the characteristic condition  
= 0 otherwise
- $\text{OccFW}_{ig}$  = Final quote weight for occupation  $g$  in establishment  $i$

To calculate the percent of employees with a given characteristic out of all employees in the domain, add the final quote weights across only those quotes that meet the domain (denominator) condition and characteristic condition. Then divide that number by the sum of the final quote weights across quotes that meet the domain (denominator) condition. Multiply the final quotient by 100 to yield a percentage.

2. Mean: Average value of a quantity for a characteristic. These estimates would be calculated for element durations and other numeric elements.

$$\frac{\left[ \sum_{i=1}^I \sum_{g=1}^{G_i} \text{OccFW}_{ig} \times X_{ig} \times Z_{ig} \times Q_{ig} \right]}{\left[ \sum_{i=1}^I \sum_{g=1}^{G_i} \text{OccFW}_{ig} \times X_{ig} \times Z_{ig} \right]}$$

***Estimation Formula Notation***

- $i$  = Establishment
- $g$  = Occupation within establishment  $i$
- $I$  = Total number of establishments in the survey
- $G_i$  = Total number of quotes in establishment  $i$

- $X_{ig}$  = 1 if quote  $ig$  meets the condition set in the domain condition  
= 0 otherwise
- $Z_{ig}$  = 1 if quote  $ig$  meets the condition set in the characteristic condition  
= 0 otherwise
- $OccFW_{ig}$  = Final quote weight for occupation  $g$  in establishment  $i$
- $Q_{ig}$  = Value of a quantity for a quote  $g$  in establishment  $i$

To calculate the average value of a quantity for a characteristic, multiply the final quote weight and the value of the quantity for those quotes that meet the domain (denominator) condition and characteristic condition; add these values across all contributing quotes to create the numerator. Divide this number by the sum of the final quote weights across only those quotes that meet the domain (denominator) condition and characteristic condition.

3. Percentiles: Value of a quantity at given percentile. These estimates would be calculated for element durations and other numeric elements.

The  $p$ -th percentile is the value  $Q_{ig}$  such that

- the sum of final quote weights ( $OccFW_{ig}$ ) across quotes with a value less than  $Q_{ig}$  is less than  $p$  percent of all final quote weights, and
- the sum of final quote weights ( $OccFW_{ig}$ ) across quotes with a value more than  $Q_{ig}$  is less than  $(100-p)$  percent of all final quote weights.

It is possible that there are no specific quotes  $ig$  for which *both* of these properties hold. This occurs when there exists a quote for which the  $OccFW_{ig}$  of records whose value is less than  $Q_{ig}$  equals  $p$  percent of all final quote weights. In this situation, the  $p$ -th percentile is the average of  $Q_{ig}$  and the value on the record with the next *lowest* value. The  $Q_{ig}$  values must be sorted in ascending order.

Include only quotes that meet the domain condition and the characteristic condition – i.e., where:

$$X_{ig} \times Z_{ig} = 1$$

***Estimation Formula Notation***

- $i$  = Establishment
- $g$  = Occupation within establishment  $i$
- $X_{ig}$  = 1 if quote  $ig$  meets the condition set in the domain condition  
= 0 otherwise
- $Z_{ig}$  = 1 if quote  $ig$  meets the condition set in the characteristic condition  
= 0 otherwise
- $OccFW_{ig}$  = Final quote weight for occupation  $g$  in establishment  $i$
- $Q_{ig}$  = Value of a quantity for a specific characteristic for occupation  $g$  in establishment  $i$

4. Modes: The category with the largest weighted employment from among all possible categories of a characteristic. These estimates will be calculated for all categorical elements (e.g., type of degree required, amount of stooping) among the appropriate categories (e.g., bachelor’s degree, master’s degree or seldom, occasionally).

## 2c. Reliability

### Measuring the Quality of the Estimates

The two basic sources of error in the survey estimates are bias and variance. Bias is the amount by which estimates systematically do not reflect the characteristics of the entire population. Many of the components of bias can be categorized as either response or non-response bias.

Response bias occurs when respondents' answers systematically differ in the same direction from the correct values. For example, this occurs when respondents incorrectly indicate "no" to a certain ORS element's presence when that ORS element actually existed. Another example may occur when, in providing the requested ORS data elements, the respondent focuses only how the selected employee performs the duties in his position, rather than what is required by the position. Response bias can be measured by using a re-interview survey. Properly designed and implemented, this can also indicate where improvements are needed and how to make these improvements. For production, the ORS data will be reviewed for adherence to ORS collection procedures using a multi-stage review strategy. Approximately five percent of the sampled establishments will be re-contacted to confirm the accuracy of coding for selected data elements. The remaining ORS units will either be reviewed in total or for selected data elements by an independent reviewer in the Regional or National Offices. All schedules in the sample will be eligible for one and only one type of non-statistical review, in other words a responding establishment may or may not be re-contacted at most once for an additional review. Additionally, all schedules will be reviewed for statistical validity to ensure the accuracy of the sample weight with the data that was collected.

Non-response bias is the amount by which estimates obtained do not properly reflect the characteristics of non-respondents. This bias occurs when non-responding establishments have ORS element data that are different from those of responding establishments. Non-response bias is being addressed by efforts to reduce the amount of non-response. Another BLS establishment based program, the NCS has analyzed the extent of non-response bias using administrative data from the survey frame. The results from this analysis are documented in the 2006 ASA Proceedings of Survey Research Methods Section (See Attachment 2). A follow-up study from 2008 is also listed in the references (See Attachment 3). Details regarding adjustment for non-response are provided in Section 3 below. These studies provide knowledge that can be incorporated into ORS. See Section 3c for more information about non-response studies.

Another source of error in the estimates is sampling variance. Sampling variance is a measure of the variation among estimates from different samples using the same sample design. Sampling variance for the ORS data will be calculated using a technique called balanced half-sample replication. For national estimates, this is done by forming different re-groupings of half of the sample units. For each half-sample, a "replicate" estimate is computed with the same formula as the regular or "full-sample" estimate, except that the final weights are adjusted. If a unit is in the half-sample, its weight is multiplied by  $(2-k)$ ; if not, its weight is multiplied by  $k$ . For all ORS estimates,  $k = 0.5$ , so the multipliers will be 1.5 and 0.5. Sampling variance computed using this approach is the sum of the squared difference between each replicate estimate and the full

sample estimate averaged over the number of replicates and adjusted by the factor of  $1/(1-k)^2$  to account for the adjustment to the final weights. This approach is similar to that used in the NCS. For more details, see the NCS Chapter of the BLS Handbook of Methods (See Attachment 4).

For ORS production, the goal is to generate estimates for as many 8-digit SOCs as maintained by O\*NET as possible, given the sample size and BLS requirement to protect respondent confidentiality and produce accurate estimates. Additional estimates for aggregate SOC codes will be generated if they are supported by the data. Estimates of means should be accurate with a relative standard error less than 33% on average and the percent estimates are expected to be within 5 percent of the true (population) percent at the 90 percent confidence level.

## **2d. Data Collection Cycles**

ORS production data collection under this new design will begin collection in September 2018 after the conclusion of the first three-year wave of production and upon receipt of OMB approval. Collection will span 60 months (12 months for each one-fifth portion of total sample assigned each year) with complete estimates produced at the conclusion of the total five-year design. Limited interim results will be produced on an annual basis for estimates that meet all BLS confidentiality and SSA interagency agreement guidelines. The BLS will conduct ORS as a national survey composed of no more than 50,000 establishments. Approximately 15 percent of these establishments will be selected from State and Local government and the remainder of the sample will be selected from private industry.

## **3. Non-Response**

There are two types of non-response for ORS: total establishment non-response and partial non-response with the latter occurring at the occupation or data element level. The assumption for all non-response adjustments is that non-respondents are similar to respondents.

To adjust for establishment or occupation non-response, weights of responding units or occupations that are deemed similar will be adjusted appropriately. Establishments will be considered similar if they are in the same “rare/non-rare” strata, ownership, and 2-digit NAICS. If there are not sufficient data at this level, then a broader level of aggregation will be considered. For partial non-response at the ORS element level, ORS will compute estimates that include a replacement value imputed based on information provided by establishments with similar characteristics.

For ORS, the un-weighted and weighted establishment response rates for the second production sample that ended collection in July 2017 were the same at 77%. At the occupation level, the un-weighted response rate for the same sample group was 89% and weighted response rate was 90%.

### **3a. Maximize Response Rates**

To maximize the response rate for this survey, field economists will initially refine addresses ensuring contact with the appropriate employer. Then, employers will be mailed or emailed a

letter explaining the importance of the survey and the need for voluntary cooperation. The letter will also include the Bureau's pledge of confidentiality. A field economist will call the establishment after the package is sent and attempt to enroll them into the survey. Non-respondents and establishments that are reluctant to participate will be re-contacted by a field economist specially trained in refusal aversion and conversion. Additionally, respondents will be offered a variety of methods, including personal visit, telephone, fax, and email, through which they can provide data.

### **3b. Non-Response Adjustment**

As with other surveys, ORS experiences a certain level of non-response. To adjust for the non-respondents, ORS will divide the non-response into two groups, 1) unit non-respondents and 2) item non-respondents. Unit non-respondents are the establishments (or occupations) for which no ORS data was collected, whereas item non-respondents are the establishments that report only a portion of the requested ORS data elements for the selected occupations.

The unit (establishment or occupation) non-response will be treated using a Non-Response Adjustment Factor (NRAF). Within each sampling cell, NRAFs will be calculated based on the weighted ratio of the number of viable, i.e., in-scope and sampled, establishments to the number of usable, i.e., provided any data, respondents in the sample cell. Item non-response will be adjusted using item imputation.

### **3c. Non-Response Bias Research**

Extensive research was done to assess whether non-respondents to the NCS survey differ systematically in some important respect from respondents and would thus bias NCS estimates. Details of this study are described in the two papers by Ponikowski, McNulty, and Crockett referenced in Section 2c (See Attachments 2 and 3). These studies provided knowledge that can be incorporated into future ORS non-response bias research.

BLS also analyzed survey response rates from the Pre-production test of the ORS sample at the establishment, occupational quote, and item (i.e., individual data element) levels. The data was analyzed using un-weighted response rates and response rates weighted by the sample weight at each level of detail. Results from the Pre-production test are detailed in the paper by Yu, Ponikowski, and McNulty (see Attachment 6). In a continued effort to monitor response rates at the establishment, occupation, and item levels, the BLS will run the same non-response analysis at the conclusion of each production sample. BLS plans to present response rate results from the first production sample at the annual Federal Committee on Statistical Methodology Meetings in March 2018.

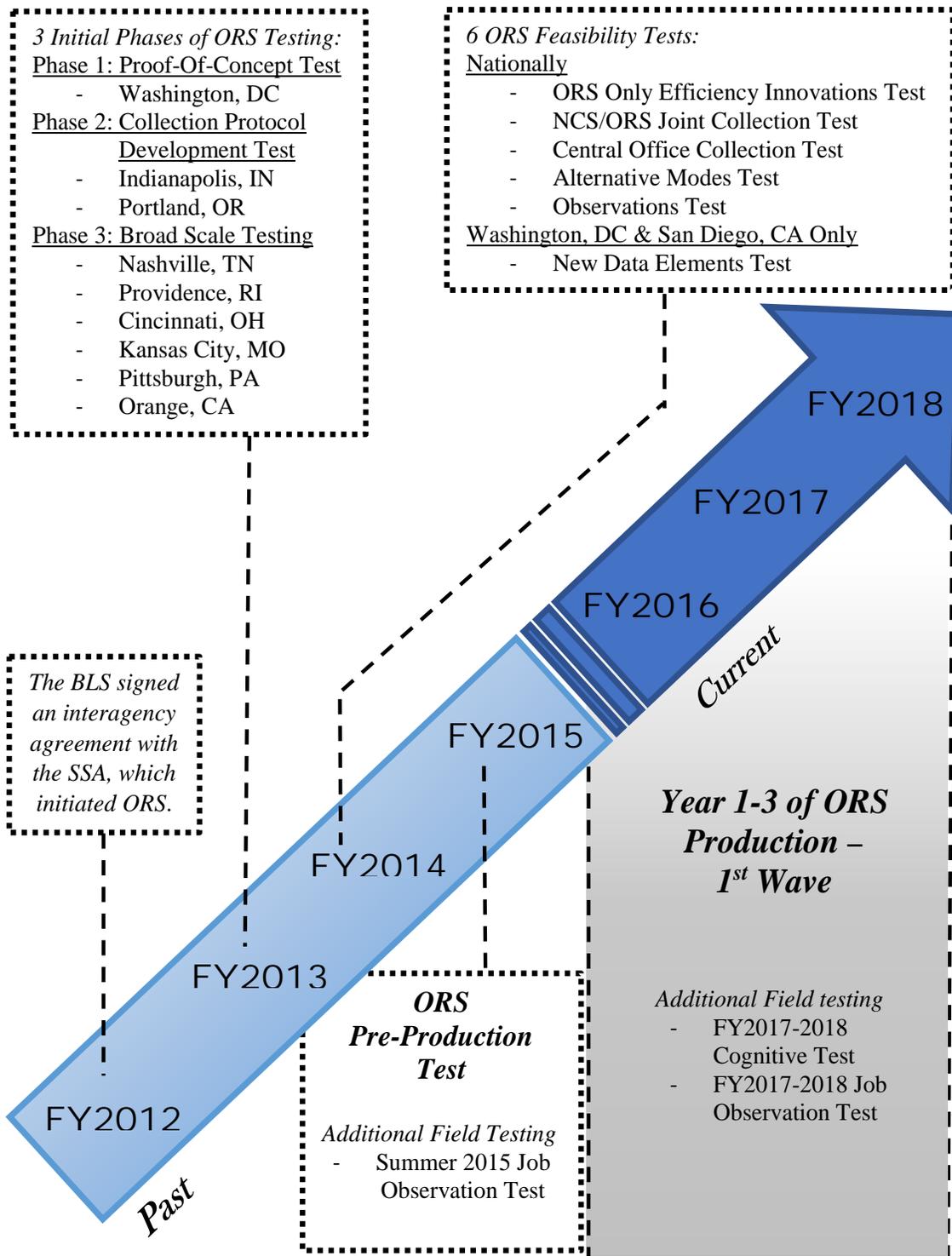
We plan to review the response rates in aggregate and by available auxiliary variables such as industry, occupation, geography, e.g., Census and BLS data collection regions, and establishment size. BLS will use the results from the analysis to identify the auxiliary variables that are most likely to contribute significantly to bias reduction. Once these variables are identified they will be used in the data processing system to reduce potential nonresponse bias.

#### **4. Testing Procedures**

Various tests have been completed prior to the start of the ORS production samples. Field testing focused on developing procedures, protocols, and collection aids. These testing phases were analyzed primarily using qualitative techniques but showed that this survey was operationally feasible. Survey design testing was also conducted to ensure that we have the best possible sample design to meet the needs of the ORS. Data review processes and validation techniques were also analyzed to ensure quality data can be produced.

##### **4a. Tests of Collection Procedures**

The timeline below is an overview of past and current testing of collection procedures.



Past

- Fiscal Year 2012

The BLS signed an interagency agreement with SSA to design, develop, and conduct a series of tests using the NCS platform. The purpose was to assess the feasibility of using the NCS to accurately and reliably capture data relevant to SSA's disability program. The resulting initiative—the ORS—was launched to capture data elements new to NCS using the NCS survey platform.

- Fiscal Year 2013

BLS completed three initial phases of ORS testing: a Proof-Of-Concept Test, a Collection Protocol Development Test, and a Broad Scale Test of various protocols. Results from this testing indicated that it is feasible for BLS to collect data relevant to the SSA's disability program using the NCS platform. Details on these collection tests are documented in the "Testing the Collection of Occupational Requirements Data" report found in the 2013 ASA Papers and Proceedings (see Attachment 7).

The results of Phase 1's Proof-Of-Concept Test suggested that BLS' approach is viable. Respondents agreed to participate in the test. BLS field economists were able to capture the required data from traditional NCS respondents, and individual data element response rates were very high. Additional information on this test and the lessons learned are available in the "Occupational Requirement Survey, Phase 1 Summary Report, Fiscal Year 2013" (see Attachment 8).

Phase 2's Collection Protocol Development Test evaluated ORS collection protocols and aids that had been updated following Phase 1 testing (e.g., streamlined collection tools; implementation of a probability-based establishment selection method; refined frequency questions; limited phone collection). This test was also developed to assess ORS collection outside the DC metropolitan area using an expanded number of BLS field economists. The results of Phase 2 testing, which can be found in the "Occupational Requirement Survey, Phase 2 Summary Report, Fiscal Year 2013" (see Attachment 9), demonstrated the effectiveness of the revised materials and procedures and the continued viability of BLS collection of data relevant to the SSA's disability program. Respondents agreed to participate in the test. BLS field economists were able to capture the required data from typical NCS respondents, and individual data element response rates were very high.

Phase 3's Broad Scale Testing was designed to show whether ORS field economists from across the country could collect all of the ORS data elements in addition to wages and leveling information in a uniform and efficient manner. Phase 3 testing also included supplemental tests to assess the feasibility of Central Office Collection (COC), joint collection of ORS and Employment Cost Index (ECI) elements, and conducting "efficiency" interviews. The Phase 3 testing demonstrated the effectiveness of the revised materials and procedures and the continued viability of BLS collection of data relevant to the SSA's disability program. The details of this test and the results are further documented in the "Occupational Requirement Survey, Phase 3 Summary Report, Fiscal Year 2013" (see Attachment 10). As in the prior two tests, respondents agreed to participate in the test. BLS field economists were able to capture the required data from traditional NCS respondents, and individual data element response rates were very high.

- Fiscal Year 2014

The BLS completed six feasibility tests to refine the ORS methodology. Five tests were conducted nationally, across all six BLS regions; and one test, the New Data Elements Test, was conducted only in two Metropolitan Areas: Washington, D.C. and San Diego, CA.

The six feasibility tests were designed to:

- refine the methods to develop more efficient approaches for data collection as identified during fiscal year 2013 testing (ORS Only Efficiency Innovations Test);
- determine how best to collect occupational requirements data elements and NCS data elements from the same establishment (NCS/ORS Joint Collection Test);
- determine how best to collect the new mental and cognitive demands for work data elements, and evaluate the use of occupational task lists as developed by ETA's O\*NET program during data collection (New Data Elements Test);
- determine how best to collect occupational requirements data elements from America's largest firms and State governments (Central Office Collection Test); and,
- determine how best to collect occupational requirements data elements when a personal visit is not optimal due to respondent resistance, collection costs, or other factors (Alternative Modes Test).

In general, the results from these tests confirmed BLS' viability at collecting data relevant to ORS and demonstrated the effectiveness of the revised materials and procedures tested. All test objectives were successfully met and these activities established a strong foundation for the Pre-Production Test. More detailed information on these feasibility tests as well as key findings can be found in the "Occupational Requirement Survey, Consolidated Feasibility Tests Summary Report, Fiscal Year 2014" (see Attachment 5).

- Fiscal Year 2015

The Pre-Production test was designed to test all survey activities by mirroring production procedures, processes and protocols as closely as possible. Pre-Production data collection spanned approximately six consecutive months. ORS collection included both NCS schedules as well as a set of ORS-only schedules. The field economists followed the standard non-response follow-up protocols to attempt to collect as many assigned schedules as possible. All ORS data elements planned for Production were to be collected from all schedules. For NCS establishments that were already initiated, NCS data elements, such as employment and list of occupations were not collected again.

Every normal production activity associated with each of BLS' product lines was conducted during Pre-Production testing. Production activities included selecting ORS samples, training staff, conducting calibration exercises, collecting the data, conducting all review activities, calculating estimates and standard errors, validating the estimates, and applying publication criteria to the computed estimates. All staff collecting data during the Pre-Production test were trained and participated in calibration testing. Staff used an ORS data capture system available for regional and national office use and ORS data review processes were conducted. More

detailed information on the Pre-Production test can be found in the “The Occupational Requirements Survey: estimates from preproduction testing” (see Attachment 11).

In Fiscal Year 2015, ORS production sample units were selected using a 2-stage stratified design with probability proportional to employment sampling at each stage. The first stage of sample selection will be a probability sample of establishments and the second stage will be a probability sample of jobs within sampled establishments. The total ORS production sample in the first year was 4,250 establishments and 10,000 establishments for the next two years. The private portion of the sample was approximately 85% while the State and Local government sample was approximately 15% of the total sample each year. The establishment sample allocation to the industry strata was proportional to stratum employment.

Collection of the ORS production sample for Year 1 took approximately 9 months, beginning in the fall of 2015. Collection of the samples after Year 1 spanned a period of 12 months after an initial three month refinement period that overlapped collection of the prior sample. For more details on this design see paper by Ferguson and McNulty on “Occupational Requirements Survey Sample Design” (Attachment 12).

BLS also conducted a job observation test during the summer of 2015 to provide validation for the ORS physical elements by comparing the data collected during pre-production to those collected through direct job observation, which is more typical among small scale studies of job tasks. As part of this test, Field Economists (FE) re-contacted establishments who had responded to the ORS pre-production survey and observed workers actually performing their jobs to obtain data on the physical requirements of the job. The purpose of the job observation test was to provide validation for the ORS physical elements by comparing the data collected during pre-production to those collected from a different source – observation. Two field economists were assigned to observe the same job for 60 minutes and record the duration of each of the physical elements of the job.

Initial results showed high levels of inter-rater reliability among the two observing FEs, suggesting that any future observations could be done without pairs of FEs. Comparing the observed data to that collected during pre-production proved somewhat more complicated due to the limited length of the observation time resulting in some elements classified as “not present” that were more likely present with very low frequency. The measures of agreement for duration were relatively strong, however, suggesting that the collected data and observed data have high levels of agreement across most elements. More details and results from this test can be found in the paper titled “Occupational Requirements Survey Job Observation Report” (see Attachment 13).

- Fiscal Year 2016 to Present

The ORS program began collection of the second sample from the first production wave in FY 2016 and the third and final sample to be used in the first wave of estimates will conclude in the summer of 2018. During FY2017 and FY2018, two tests of data collection methods are being conducted. The first test continues the BLS work to validate the ORS data and methodology. It is a larger scale version the FY2015 Job Observation test, and is focused on ORS elements and

occupations that are amenable to testing by observation. This test will produce information on the rates of agreement between data collection methods, and will give insight into the availability of data via observation that was not able to be collected via interview. A research paper will be produced and published in the Monthly Labor Review. This research paper will be made available on the [www.bls.gov](http://www.bls.gov) website.

The second test focuses on a comprehensive set of questions on the mental/cognitive demands for a job. Earlier cognitive data collection questions did not yield data that would meet SSA's needs for adjudication and were discontinued in August 2017 after OMB approval was received on 4/28/2017. New questions were designed and tested on a limited basis through the BLS Office of Survey Methods Research (OSMR) generic Clearance 1220-0141 in the first half of 2017. The current testing is a larger field test to refine question wording and response clarity using a more diverse group of occupations and industries. Previously collected data for similar questions will be compared to the test results. This analysis will confirm that response patterns match BLS expectations for reliability and consistency, and correspond more closely to the needs of Social Security. The outcome of the test will be a set of mental/cognitive questions and response answers that will be incorporated into the ORS survey.

#### **4b. Tests of Survey Design Processes**

##### Sample Design Options

To further ensure the BLS met the needs of the ORS by producing statistically valid and high quality data, testing on possible sample design options was also conducted. In FY 2013, the BLS began work to evaluate sample design options for ORS by reviewing the sample designs used for the NCS. More details on this initial sample design testing is available in the November 2013 FCSM Proceedings, "Sample Design Considerations for the Occupational Requirements Survey" (see Attachment 14). This research continued into FY 2014 and expanded to look at other BLS surveys, including the Occupation Employment Statistics (OES) and Survey of Occupational Injuries and Illnesses (SOII). Since the ORS will be collected by trained field economists who also collect the NCS data, potential coordination with the NCS sample design was a key factor of consideration. As a result, four basic categories of ORS survey designs were identified to allow for different potential levels of coordination with NCS. These design options, which are documented in the ASA 2014 Papers and Proceedings titled "Occupational Requirement Survey, Sample Design Evaluation" by Ferguson et al (see Attachment 15) are:

1. Fully Integrated Survey Design – where the NCS establishment sample would be a subsample of the ORS establishment sample
2. Independent Survey Design – where the ORS establishment samples would be selected using a design appropriate for SSA's needs, the NCS establishment samples would be selected using the current NCS sample design, and there would be no control on the amount of establishment sample overlap between the samples selected for the two surveys
3. Separated Survey Design – where the NCS establishment sample would be selected from the frame, the selected NCS establishments would be removed from the

frame, and an independent ORS establishment sample would be selected from the rest of the frame

4. OES-ORS Integrated Design – where the ORS establishment sample would be selected as a subsample of the OES establishment sample

While desirable for the ORS sample design to be integrated with NCS, it was unclear whether the NCS sample design would meet the goals of ORS. There are many things to consider when choosing a sample design for the ORS. Cost, individual respondent burden, overall respondent burden, response rates, data quality, the effect on the ECI, and whether the surveys could be integrated were all factors. After various testing on the four basic categories of ORS survey designs, the BLS determined that the most viable design options, among those considered, were the Fully Integrated and the Independent Survey Designs. However, among the integrated sample designs considered, no design afforded the ability to meet fully the goals of both the ORS and the NCS; therefore, it was determined that the Independent Survey Design was the optimal design option for implementation of the first production wave. This design, as demonstrated through the most recent two years of first wave production, met the requirements of being able to produce reliable estimates for ORS data elements; however, it did not meet the needs of the SSA in terms of its ability to produce reliable estimates for ORS data elements for the vast majority of 8-digit SOC codes.

In order to improve the balance of the number of observations (quotes) sampled across all occupations and increase the publication rate across a greater number of occupations while maintaining current resource levels, in FY2017 the BLS began additional research into alternative sample design options for the ORS. For each of the options extensive research, including simulating hypothetical samples, analyzing sample allocations, and estimating the predicted number of observations per occupation per hypothetical sample, was completed prior to coming to a final design. The options studied included:

1. Modify current ORS industry sample allocations but maintain the remaining design features
  - Description: Use OES collected data to determine industries where certain occupations exist. Allocate sample based on this output. Continue to use current Probability Selection of Occupations (PSO) procedures to identify the occupations to collect.
  - Observations: Although the alternative allocations slightly increased the number of potentially publishable occupations, the SOC coverage did not improve greatly. The same amount of occupations continued to have very high sample quote counts, so sample balance was not improved.
2. Modify ORS industry sample allocations and PSO procedures but maintain the remaining design features
  - Description: Use OES collected data to determine industries where SSA jobs are located. Allocate sample based on this output. Develop and implement a new method for selection of occupations that will yield more occupations for SSA needs.

- Observations: Resources and time were not available to modify changes to PSO so this option has not been tested.
3. Construct sample from subsamples that each target a specific group of occupations
    - Description: Using knowledge (or assumption) of the occupations that are present in each establishment, sample groups of six occupations using a PPS sample design where the measure of size is based on whether or not an establishment employs people in any of those six occupations. Group the occupations by how likely they are to appear in the same establishment.
    - Observations: Among the occupations tested, the number of potentially publishable occupations decreased. Rare occupations were still hard to sample because they were in so few establishments within even their major industry. On average, only around two of the six occupations were found in each establishment, so collection would not be especially efficient.
  4. Target ORS sample to pairs of low employment occupations
    - Description: Create 200 pairs of low-employment occupations where each occupation in the pair is likely to exist in the same establishment. Stratify the QCEW sample frame by industry and allocate the sample size to each industry proportional to the employment in the paired occupations. For each establishment in a selected industry, collect data for the sampled pairs of occupations. Implement standard PSO for the rest of the employees in the establishment and collect data for the sampled occupations.
    - Observations: Sample quote counts improved for occupations that are specific to and common in just one or two industries. Some rare occupations were still hard to sample because they were in so few establishments within even their major industry. Some occupations were spread across numerous industries, diluting the advantage of focusing on just two SOCs at a time.
  5. Two-phase stratified sampling to target specific occupations of interest
    - Description: Select a probability proportionate establishment employment sample of n units. Perform a match of this sample with OES sample. For matched (overlap) units extract occupations that are present. It is expected that about 50 percent of ORS sample units will overlap with OES units. Units that do not overlap with OES will need to be surveyed to obtain what occupations are present within those non-overlapping sampled establishments. In the second phase identify units that contain specific occupations or a group of occupations of interest and take a subsample of those phase 1 units that would yield a desired number of observations for a given occupation. Grouping of occupations is desirable when occupations included in a group exist in the same establishment.
    - Observations: Due to resource constraints and respondent burden issues, this option has not been tested.
  6. Multiple frames stratified sampling to target specific occupations of interest
    - Description: Stratify OES modeled frame data by establishments with 100 or more employees and fewer than 100 employees. Identify 200 occupations to be

surveyed in sample year one. The occupations that are eligible to be included in this list are occupations that do not have sufficient number of observations (less than 30) collected in 702-704 samples. For each occupation identify the list of establishments (sampling frame) that contains this occupation. If the sampling frame contains 50 or fewer establishments, then include all establishments in the sample. If there are more than 50 establishments, then allocate 38 units (75% of the sample) to stratum with 100+ employees and 12 units (25% of the sample) to stratum with less than 100 employees. Sort establishments by 23 detailed industries and establishment employment size and select systematic sample of establishments. After selection of the 200 samples of 50 units each check (using match on LDB number) if there are units that appear in more than one sample. For matched units data collection would be combined. If there are more than 50 units that appear in more than one sample, then select additional sample(s) of 50 units each to cover additional occupation(s). The above process should be repeated for a new set of 200 occupations to be included in each of the samples in years two through five.

- Observations: Assuming a response rate of 75 percent and 50 percent of units in stratum with less than 100 employees will have desired occupation this design should yield about 32 observations for each of the 1,000 surveyed occupations. However, this design is less efficient from data collection standpoint since, on average, data for only one occupation is collected from each sampled establishment.

#### 7. Two-stage stratified sampling to target rare occupations

- Description: The sampling design for the five-year private industry sample is a two-stage stratified sample of private industry establishments and occupations within selected establishments. Strata are formed by the cross-classification of the predicted presence/absence of a “rare occupation” in the establishment, Census Region (Northeast, Southeast, Midwest, West), and aggregate industry (Education, Goods Producing, Health Care, Financial Activities, Service Providing), leading to forty strata. For the purposes of sample selection, a “rare occupation” is defined as one of the 200 6-digit SOCs with the lowest May 2017 OES employment, across all ownerships.
- Observations: This design limits oversampling of higher employment occupations by allocating more sample in occupations that would have a lower probability of selection under a probability proportional to occupational employment. Based on simulation results after five years almost 800 6-digit SOCs would meet publication criteria.

After reviewing the results of each of the above design approaches, option 7 yielded the most promising results to reach the goal of publishing estimates for a broader number of the nearly 1,100 8-digit SOC codes. This new design also has the potential to save time for both the Field Economist as well as the respondent by reducing the number of establishments for which the selection of occupations is completed during collection.

## Data Review and Validation Processes

BLS has developed a variety of review methods to ensure data of quality are collected and coded. These methods include data review and validation processes and are available in more detail in the 2014 ASA Papers and Proceedings under the title “ Validation in the Occupational Requirements Survey: Analysis of Approaches” by Smyth (see Attachment 16).

The ORS Data Review Process is designed to create the processes, procedures, tools, and systems to check the micro-data as they come in from the field. This encompasses ensuring data integrity, furthering staff development, and ensuring high quality data for use in producing survey tabulations or estimates for validation. The review process is designed to increase the efficiency of review tools, build knowledge of patterns and relationships in the data, develop expectations for reviewing the micro-data, help refine procedures, aid in analysis of the data, and set expectations for validation of tabulations or future estimates.

To further ensure the accuracy of the data, the ORS Validation Process focuses on aggregated tabulations of weighted data as opposed to individual data. This entails a separate but related set of activities from data review. The goal of the validation process is to review the estimates and declare them Fit-For-Use (FFU), or ready for use in publication and dissemination, as well as confirming that our methodological processes (estimation, imputation, publication and confidentiality criteria, and weighting) are working as intended. Validation processes include investigating any anomalous estimates, handling them via suppressions or correction, explaining them, documenting the outcomes, and communicating the changes to inform any up/down-stream processes. All results of validation are documented and archived for future reference if necessary.

Overall, the ORS poses review and validation challenges for the BLS because of the unique nature of the data being collected. In order to better understand the occupational requirements data, the BLS engaged in a contract with Dr. Michael Handel, a subject matter expert. From the fall of 2014 through January 2015, Dr. Handel reviewed and analyzed literature related to the reliability and validity of occupational requirements data. At the conclusion of his work, Dr. Handel provided the BLS with the recommendations below with the understanding that the ORS is complex in nature and there is no “one size fits all” approach for testing reliability and validity of the data items:

- The development of a strategic documentation to guide methodological research. The guide should include:
  - Background on the data needs, intended uses, and feasible collections.
  - A list of variables, levels of measurement, response options, and methods for calculating composite measures.
  - Variables and response options that are highest priority for testing based on the needs of SSA.
  - A list of occupations and data elements of highest priority for SSA.
  - A clear statement of different data collection methods under considerations and rankings of cost feasibility.
  - A description of the format and content of data products.

- An evaluation on the existence of “gold standard” benchmarks for methods of data collection and for data elements. The evaluation should include:
  - Using field economists to observe occupations as the standard for physical demands and environmental conditions.
  - Using physical measuring devices for environmental conditions (such as noise)
  - Comparing alternative methods of data collection to determine their accuracy relative to the gold standard
- For data elements without any gold standards, multiple approaches may be used.
  - When ORS data elements have overlap with variables in existing microdata sets (e.g. education and training requirements), these databases should be used to measure agreement between ORS data and other data sources.
  - When there is little or no overlap between ORS data elements and existing databases (e.g. cognitive requirements), subject matter experts should be consulted to structure tests to determine validity. BLS should contract with an IO Psychologist to assist with this effort.
- Measures of agreement for ORS data should consist of assessing data agreement within method, as opposed to across methods. Because there are many characteristics of the interview that may cause variability (e.g. characteristics of the respondent, length of interview, characteristics of the job and establishment, identity of the field economist/field office), it would be significant to use debriefs with the field economists to identify the key characteristics of the interview to focus on for measures of reliability.
- Consideration should be given to variation caused by errors in coding occupations.

BLS management agreed with the recommendations provided by Dr. Handel. As a result, the BLS began a review initiative in FY 2015 including the development of a methodological guide, evaluation of “gold standard” benchmarks for data collection, and testing of inter-rater reliability (see “Occupational Requirements Survey Job Observation Report,” Attachment 13). More detailed information on Dr. Handel’s proposals are explained in an Executive Summary paper titled “Methodological Issues Related to ORS Data Collection” by Dr. Handel (see Attachment 17). These recommendations, as well as refinements of the ORS manual, the data review process, and the validation techniques developed to date ensured ORS products are quality occupational data in the areas of vocational preparation, mental-cognitive and physical requirements, and environmental conditions.

## **5. Statistical and Analytical Responsibility**

Dr. Jeffrey Gonzalez, Chief, Statistical Methods Group of the Office of Compensation and Working Conditions, is responsible for the statistical aspects of the ORS production. Dr. Gonzalez can be reached on 202-691-7517. BLS seeks consultation with other outside experts on an as needed basis.

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