

Online Appendix for Program Recertification Costs:
Evidence from SNAP

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Appendix Figure 1a: Notice of Expiration of Certification (CF-377.2)

NOTICE OF ACTION
Food Stamps Termination

COUNTY OF SAN FRANCISCO

STATE OF CALIFORNIA
HEALTH AND HUMAN SERVICES AGENCY
CALIFORNIA DEPARTMENT OF SOCIAL SERVICES

Notice Date : 05/17/2016
Case Name : [REDACTED]
Case Number : [REDACTED]
Worker Name : Food Assistance
Worker Number : VBNK
Telephone : (415) 558-1001
Worker Hours : 8:00 AM- 12:00 PM, 12:00 PM - 5:00 PM
24Hour Information :
Address : 1235 Mission ST
San Francisco CA 94103-2705

[REDACTED]
San Francisco, [REDACTED]

Questions? Ask your Worker.

State Hearing: If you think this action is wrong, you can ask for a state hearing. The back of this page tells how. Your benefits may not be changed if you ask for a hearing before this action takes place.

1. Your CalFresh Certification period will end on 06/30/2016.
2. If you want to keep getting your benefits without a break, you must file an application no later than the 15th day of the last month of the certification period. You must also complete an interview with the county, and turn in any proof of income, expenses, or other information before the end of your certification period listed above.
3. If you have a one-month or two-month certification period, contact your worker for when your application needs to be turned in.
4. You will get a separate letter with an interview appointment date and time. Call your worker right away if you do not get the appointment letter within 10 days of this notice. Your appointment letter will tell you if you have a phone interview or if you have to come into the office for your interview.

Appendix Figure 1b: Recertification Appointment Letter (CF-29C)

STATE OF CALIFORNIA – HEALTH AND HUMAN SERVICES AGENCY

CALIFORNIA DEPARTMENT OF SOCIAL SERVICES

CALFRESH RECERTIFICATION APPOINTMENT LETTER

<p>██████████ San Francisco ██████████</p>	<p>Date: 05/18/2016 Case Number: ██████████ Case Name: ██████████ Worker Name: Food Assistance Worker Number: VBNK Worker Telephone: (415) 558-1001 Address: 1235 Mission ST San Francisco CA 94103-2705</p>
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You were notified that your CalFresh certification period ends on 06/30/2016. You need an interview to keep getting CalFresh benefits. This is your appointment letter for your interview.

You have a telephone CalFresh recertification interview appointment. **If you prefer to be interviewed in person, please call the county at the number above for an appointment.**

APPOINTMENT DATE: 06/01/2016	APPOINTMENT TIME: 8:00 AM - 12:30 PM
YOUR PHONE NUMBER: ██████████	ALTERNATIVE PHONE NUMBER: ██████████

We will call you at the number provided above. If the number is not correct, you must call us and provide a number where you can be reached for your interview. It is very important that we are able to reach you. You may also want to provide an alternative phone number where you can be reached. County phone numbers may be blocked. If your phone does not accept blocked numbers, you may miss the phone call for your telephone interview, and your benefits may be delayed. If you miss your scheduled interview you will have to reschedule your interview. Call the county at the number above or go to the office address listed above to reschedule your interview.

You have a face-to-face CalFresh recertification interview appointment.

APPOINTMENT DATE:	APPOINTMENT TIME:		
COUNTY OFFICE NAME:			
COUNTY OFFICE ADDRESS:	CITY:	STATE:	ZIP CODE:

Appendix Figure 1c: Missed Interview Letter (CF-386)

COUNTY OF SAN FRANCISCO

STATE OF CALIFORNIA
HEALTH AND HUMAN SERVICES AGENCY
CALIFORNIA DEPARTMENT OF SOCIAL SERVICES

[Redacted]
[Redacted]
San Francisco, [Redacted]

Notice Date : 06/01/2016
Case Name : [Redacted]
Case Number : [Redacted]
Worker Name : Food Assistance
Worker Number : VBNK
Telephone : (415) 558-1001
Worker Hours : 8:00 AM- 12:00 PM, 12:00 PM - 5:00 PM
24Hour Information :
Address : 1235 Mission ST
San Francisco CA 94103-2705

Questions? Ask your Worker.

State Hearing: If you think this action is wrong, you can ask for a hearing. The back of this page tells how. Your benefits may not be changed if you ask for a hearing before this action takes place.

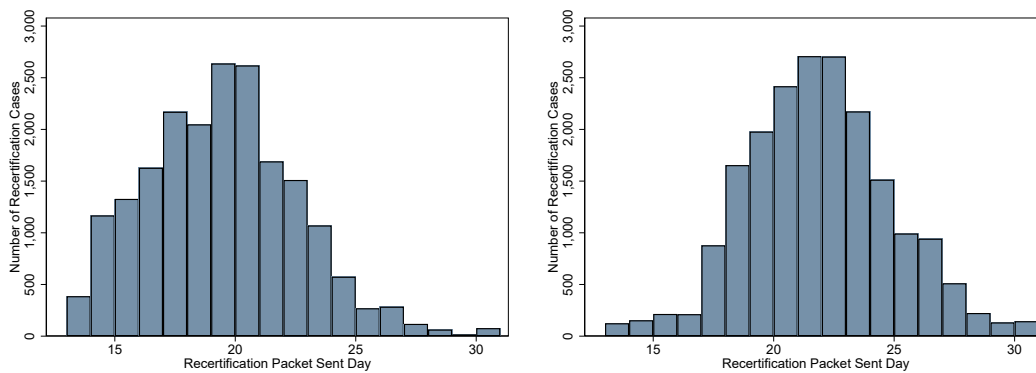
You were scheduled for an interview on 06/01/2016, but you did not keep this appointment. If you still want CalFresh benefits, please contact your worker to schedule another interview.

You must complete your interview with us by 06/30/2016.

You must be interviewed in order for us to determine your eligibility for CalFresh benefits. If you do not complete an interview, you will not be able to get CalFresh benefits.

If you have any questions or want more information, please contact your worker.

Appendix Figure 2: Recertification Packet Sent Day by Interview Assignment

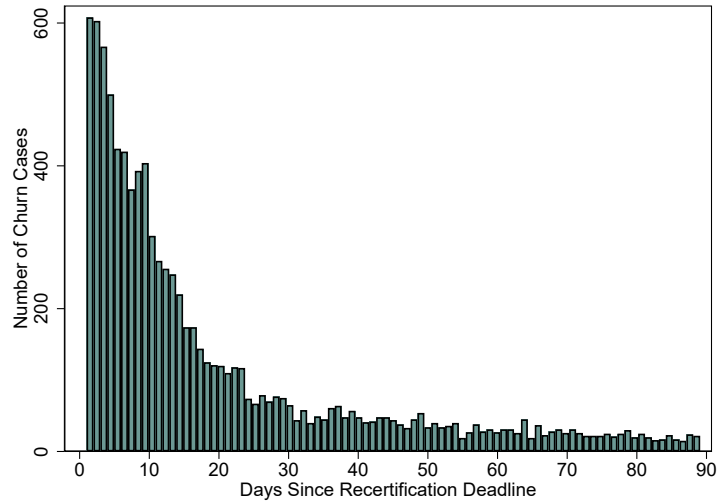


(a) Early Interview Assignments

(b) Late Interview Assignments

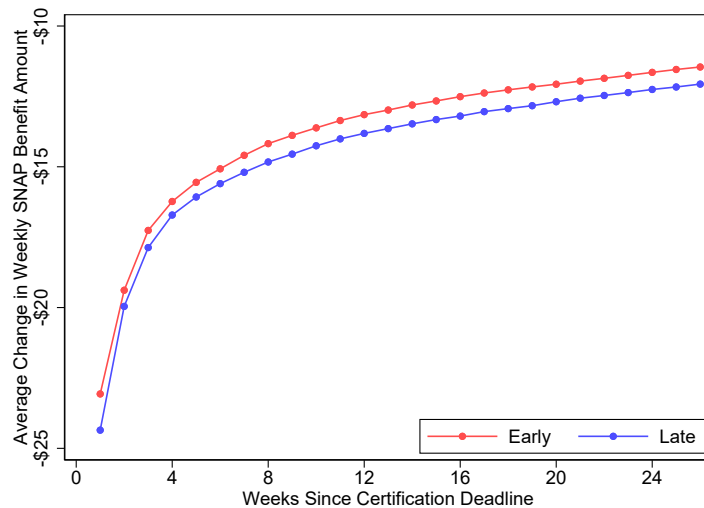
Source: SF-HSA. This figure is a histogram of the calendar day on which a case was sent a recertification packet separately for cases with an initial interview in the first half of the recertification month (before the 14th) or in the second half of the month. All recertification packets are sent during the calendar month prior to the recertification month.

Appendix Figure 3: Number of Churn Cases by Days since Disenrollment



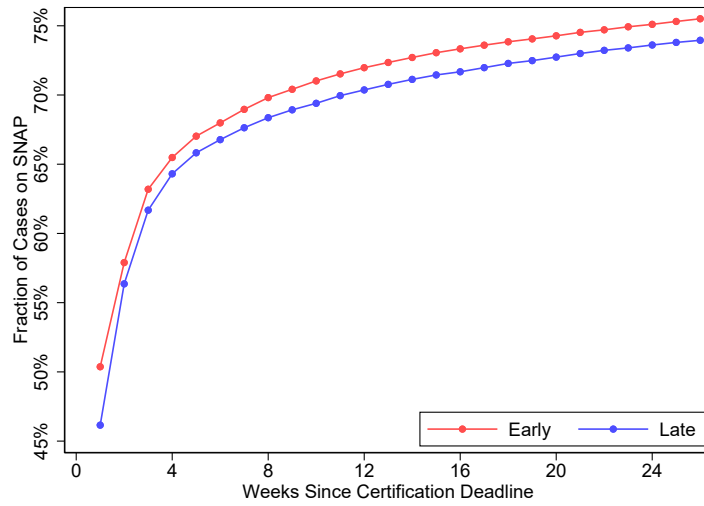
Source: SF-HSA. This figure plots the number of recertification cases that churn (i.e., fail recertification but subsequently re-enter the program) within 90 days by the number of days the case was off SNAP following recertification failure.

Appendix Figure 4: Post-Recertification SNAP Participation Rate by Interview Assignment



Source: SF-HSA. This figure presents the unadjusted SNAP participation rate in each week post-recertification for cases assigned to early interviews (before the 14th) versus late interviews. Cases are assumed to participate in each week following successful recertification or reapplication.

Appendix Figure 5: Post-Recertification SNAP Benefit Receipt by Interview Assignment



Source: SF-HSA. This figure presents the unadjusted average weekly benefit receipt as a difference between the post-recertification week and the week prior to recertification for cases assigned to early interviews (before the 14th) versus late interviews. Cases are assumed to participate in each week following successful recertification or reapplication. Estimates of benefit levels are based on the benefit level in the recertification quarter.