

Dynamic Privacy Choices

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Bank of Canada

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The views expressed are those of the author and do not necessarily reflect the views of the Bank of Canada.

Motivation



amazon

Baidu 百度

This Paper



This Paper

Consumer uses
Platform



This Paper

Consumer uses
Platform



Info about
consumer



This Paper

Consumer uses
Platform

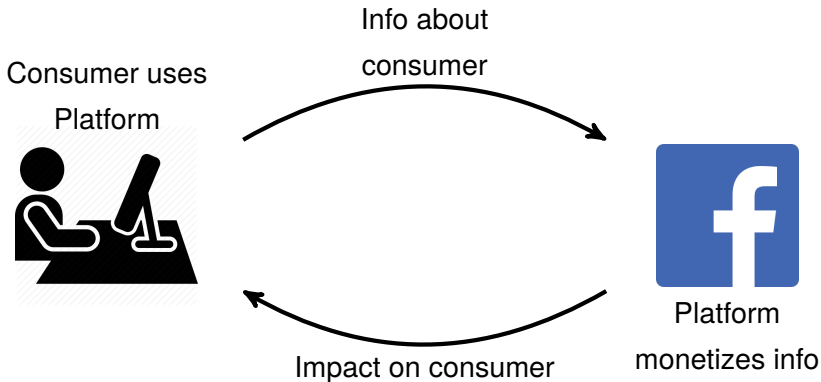


Info about
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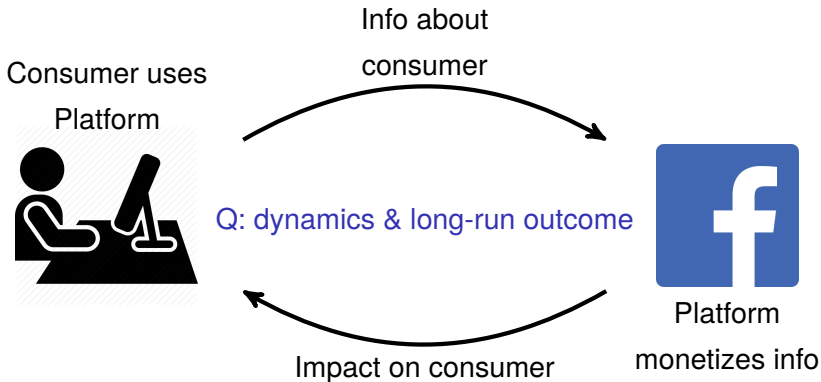


Platform
monetizes info

This Paper



This Paper



Roadmap

1. Model
2. Results
3. Relaxing Commitment Assumption
4. Literature

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Model

Time $t = 1, 2, \dots$

Model

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Consumer

Platform

Model

Time $t = 1, 2, \dots$

Consumer

- ▶ Type $X \sim \mathcal{N}(0, \sigma_0^2)$, fixed, unobservable¹

Platform

¹If privately observable, focus on a “pooling” equilibrium.

Model

Time $t = 1, 2, \dots$

Consumer

- ▶ Type $X \sim \mathcal{N}(0, \sigma_0^2)$, fixed, unobservable¹
- ▶ Choose an activity level $a_t \in A \subset \mathbb{R}_+$
- ▶ A is finite, $\min A = 0$, and $\max A = a_{max} > 0$

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Platform

- ▶ Privately observe a signal $X + \varepsilon_t$ with $\varepsilon_t \stackrel{iid}{\sim} \mathcal{N}\left(0, \frac{1}{a_t} + \gamma_t\right)$

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- ▶ Privately observe a signal $X + \varepsilon_t$ with $\varepsilon_t \stackrel{iid}{\sim} \mathcal{N}\left(0, \frac{1}{a_t} + \gamma_t\right)$
- ▶ γ_t : level of **privacy protection** in t

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Platform Payoffs

Platform's payoff in period t


$$\sigma_0^2 - \sigma_t^2$$

Platform Payoffs

Platform's payoff in period t

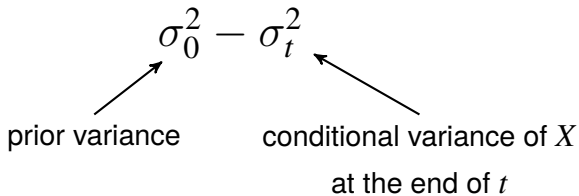
$$\sigma_0^2 - \sigma_t^2$$

prior variance

An arrow points from the text 'prior variance' to the σ_0^2 term in the equation $\sigma_0^2 - \sigma_t^2$.

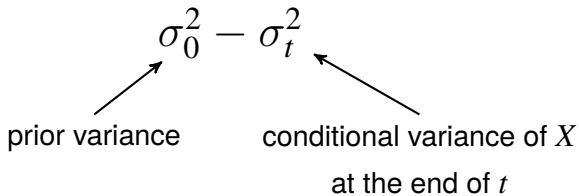
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Platform's payoff in period t



- ▶ More info better

Platform Payoffs

Platform's payoff in period t

$$\sigma_0^2 - \sigma_t^2$$

The diagram shows the expression $\sigma_0^2 - \sigma_t^2$ at the top. Two arrows point downwards from this expression. The left arrow points to the text "prior variance" below σ_0^2 . The right arrow points to the text "conditional variance of X at the end of t " below σ_t^2 .

- ▶ More info better
- ▶ Increasing in (a_1, \dots, a_t) and decreasing in $(\gamma_1, \dots, \gamma_t)$

Platform Payoffs

Platform's payoff in period t

$$\sigma_0^2 - \sigma_t^2$$

prior variance conditional variance of X
at the end of t

- ▶ More info better
- ▶ Increasing in (a_1, \dots, a_t) and decreasing in $(\gamma_1, \dots, \gamma_t)$
- ▶ Discount future payoffs

Consumer Payoffs


Consumer payoff in period t

$$u(a_t) - v \cdot (\sigma_0^2 - \sigma_t^2)$$

Consumer Payoffs

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
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$u(\cdot)$ increasing 

Consumer Payoffs

Consumer payoff in period t

$$u(a_t) - \overbrace{v \cdot (\sigma_0^2 - \sigma_t^2)}^{\text{privacy cost}}$$

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$u(\cdot)$ increasing value of privacy $\in \mathbb{R}_+$

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value of privacy $\in \mathbb{R}_+$

Discount future payoffs

Timing

1. Platform chooses a **privacy policy** $(\gamma_1, \gamma_2, \dots) \in \mathbb{R}_+^\infty$
 - ▶ Signal $X + \varepsilon_t$ with $\varepsilon_t \sim \mathcal{N}\left(0, \frac{1}{a_t} + \gamma_t\right)$
2. Consumer chooses a_1, a_2, \dots

Solution: SPE

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Flow Payoffs

Consumer's period- t payoff

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$$= u(a_t) - v\left(\sigma_0^2 - \frac{1}{\frac{1}{\sigma_{t-1}^2} + \frac{1}{\frac{1}{a_t} + \gamma_t}}\right)$$

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Consumer's period- t payoff

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Lemma

$\frac{\partial C_t}{\partial a_t}$ is decreasing in γ_t and increasing in σ_{t-1}^2 .

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- ▶ Less privacy (lower σ_{t-1}^2) → Lower **marginal** cost
- ▶ Lower payoff \leftrightarrow Higher incentive to raise a_t

Equilibrium

1. Platform chooses a privacy policy $(\gamma_1, \gamma_2, \dots)$

- ▶ Signal $X + \varepsilon_t$ with $\varepsilon_t \sim \mathcal{N}(0, \frac{1}{a_t} + \gamma)$

2. Consumer solves

$$\max_{(a_t)_{t=1}^{\infty}} \sum_{t=1}^{\infty} \delta_C^{t-1} [u(a_t) - v(\sigma_0^2 - \sigma_t^2(\mathbf{a}^t, \boldsymbol{\gamma}^t))].$$

Equilibrium

Reminder: $u(a) - v \cdot (\sigma_0^2 - \sigma_t^2)$

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Theorem

For any v and discount factors, in any equilibrium:

1. $\sigma_t^2 \rightarrow 0$ and $a_t^* \rightarrow a_{max}$ as $t \rightarrow \infty$
2. $\forall \tau \in \mathbb{N}, \exists v^* > 0$ s.t. $\forall v \geq v^*, \gamma_t^* > 0$ for $t = 1, \dots, \tau$

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 - ▶ Learning becomes easier over time

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- ▶ Early: high MC \rightarrow high γ_t to encourage activity
- ▶ Learning becomes easier over time
- ▶ No value of stopping data collection
 - ▶ E.g., $\gamma_t = \infty$ after some period?
 - ▶ Committing to erode privacy \rightarrow higher activity today

Generalization

Platform's payoff is strictly increasing in $(a_t, -\sigma_t^2)$

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Proposition

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$$\lim_{\delta_P \rightarrow 1} \lim_{t \rightarrow \infty} \sigma_t^2 = 0 \quad \text{and} \quad \lim_{\delta_P \rightarrow 1} \lim_{t \rightarrow \infty} a_t^* = a_{max}.$$

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- ▶ High activity if high γ_t or **low** σ_t^2
- ▶ Activity-driven platforms benefit from collecting data

Implications

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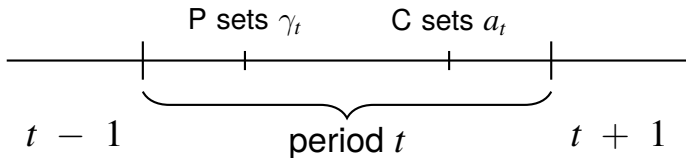
1. Privacy paradox (cf. Acquisti et al. 2016)
2. Rational addiction (Becker and Murphy, 1988)

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3. Relaxing Commitment Assumption
4. Extension: Competition
5. Literature

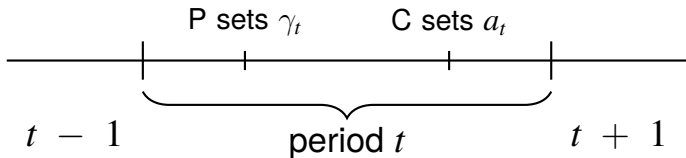
Relaxing Commitment Assumption

Platform with “one-period commitment”



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Assumption

Binary activity level: $A = \{0, a_{max}\}$.

Consumer-Worst Outcome

Full characterization in the paper

Proposition (informal)

There is a “consumer-worst” eqm such that:

- 1. The outcome is the same as long-run commitment.*
- 2. Platform strategy is greedy.*

If σ_0^2 is small, the eqm is unique.

Consumer-Best Outcome

Proposition

If $\delta_C \geq \frac{1}{2}$ and σ_0^2 is large, there is an eqm in which the platform sets $\gamma_t = \infty$ and the consumer chooses $a_t = a_{max}$ in all periods.

Consumer-Best Outcome

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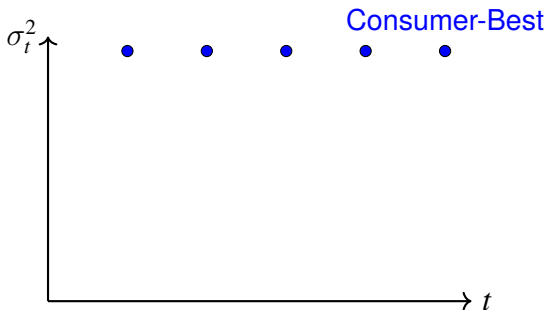
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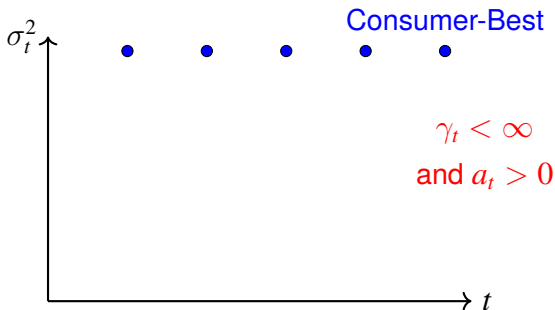
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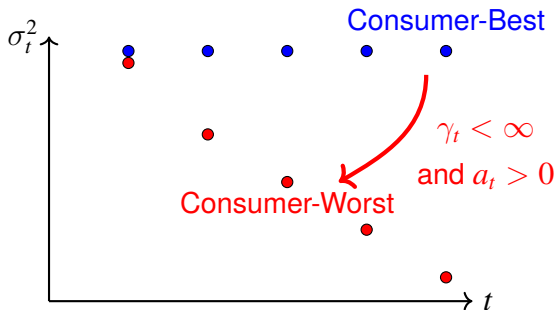
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Introducing a New Digital Product

Two firms

- ▶ Existing firm with a low σ_0^2 (e.g., data from other services)
- ▶ New firm with a high σ_0^2

Which firm has higher willingness to launch a new digital service?

New firm faces a higher marginal value of info

But, platform-worst eqm \rightarrow only the existing firm can collect info

Inefficiency: Data go to a firm that already has a lot of data

Literature (not exhaustive!)

Platform data collection: Acemoglu et al. (2019); Bergemann et al. (2019); Choi et al. (2018); Garratt and van Oordt (2019)

Competition with data: Cornière and Taylor (2020); Prufer and Schottmüller (2017); Hagiwara and Wright (2020)

Switching cost, barrier to entry: Farrell and Shapiro (1988); Klemperer (1995); Fudenberg and Tirole (2000)

Signal-jamming: Holmstrom (1999)

Recap

- ▶ A dynamic model of a platform collecting consumer data
- ▶ Key: decreasing marginal privacy cost
- ▶ Long-run privacy loss with high activity level
- ▶ Weaker commitment: optimistic belief prevents data collection
- ▶ Data-driven advantage due to lower MC of privacy loss