



April 28, 2020

To Whom it May Concern:

This statement affirms that I have no financial interests that may be potentially impacted by the findings in this paper, "Improving Last-Mile Service Delivery using Phone-Based Monitoring."

We have received financial support for this project from the Strategic Impact Evaluation Fund at the World Bank and Bill and the Melinda Gates Foundation. Neither source had any influence on the paper's content. Aside from these sources, I have not received any significant financial support from interested parties who may have a financial, ideological, or political stake related to the article.

I maintain no positions in any organization whose policy positions, goals, or financial interests relate to the article.

IRB approval was obtained for this project from both the University of California, San Diego (IRB # 180754S) and a local IRB in India, the Institute for Financial Management and Research.

Sincerely,

A handwritten signature in black ink, appearing to read "Paul Niehaus", with a long, sweeping underline.

Paul Niehaus
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